

STATE STANDARDS WITH TECHNICAL GUIDANCE

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NATIONAL CASA WEBINAR



Standards & QA Redesign Update

Standards and QA Redesign



**INTERNAL QA
WORK GROUP**

JAN 2017

**ANNOUNCED
AT NATIONAL
CASA ANNUAL
CONFERENCE**

MAR 2017

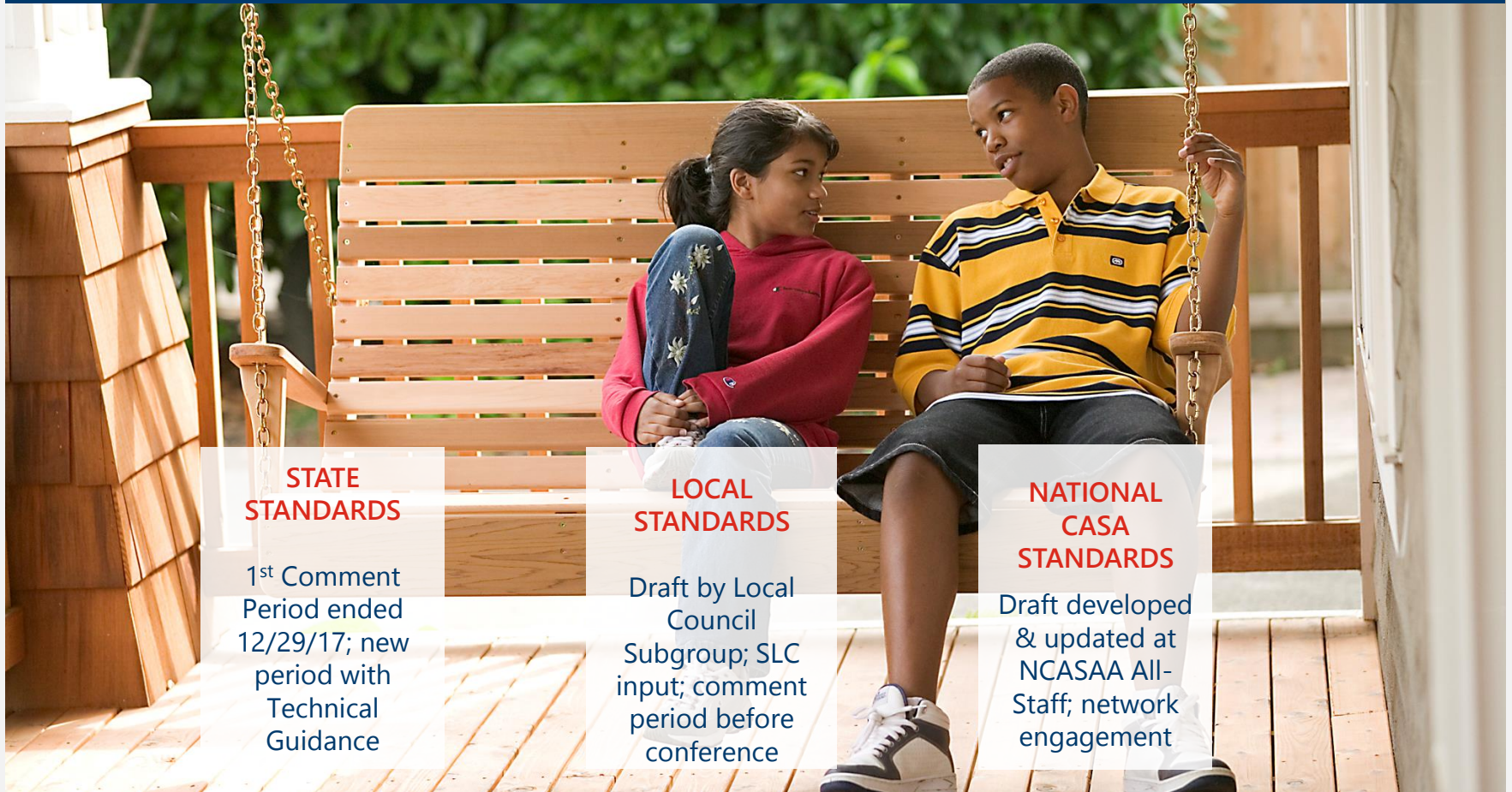
**STATE &
LOCAL
COUNCIL
MEETINGS
BEGIN**

APR 2017

**ROLE &
HIGHLY
EFFECTIVE
DEFINITIONS
& STANDARDS**

DELIVERABLES

Standards



STATE STANDARDS

1st Comment
Period ended
12/29/17; new
period with
Technical
Guidance

LOCAL STANDARDS

Draft by Local
Council
Subgroup; SLC
input; comment
period before
conference

NATIONAL CASA STANDARDS

Draft developed
& updated at
NCASAA All-
Staff; network
engagement

STATE

LOCAL

NATIONAL CASA

STANDARDS AND QA REDESIGN ROADMAP



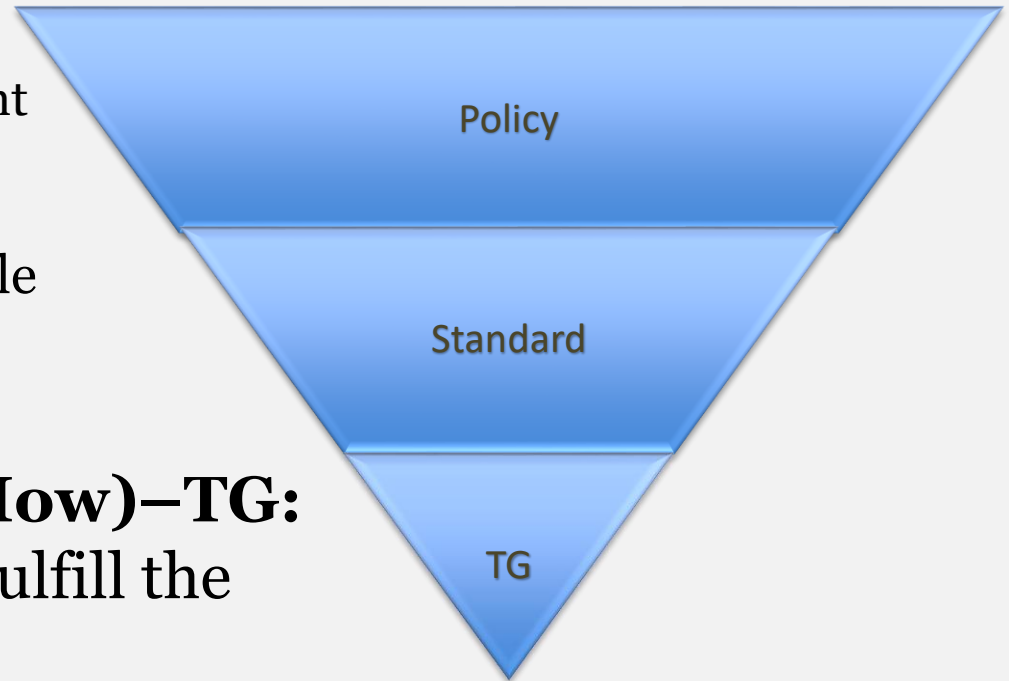
Review of Technical Guidance Format

Technical Guidance

Policy (Why): Statement of Intent

Standard (What): Measurable requirement(s)

Technical Guidance (How)–TG:
Criteria and resources to fulfill the standards



LEADERSHIP

1. Partnership with Governing Body

The state director:

- Has regular meetings with and opportunities for input from the governing body with agreed upon deliverables [\[Technical Guidance\]](#)
- Has tasks and goals directly linked to the identified and measureable goals of the organization as evidenced by the job description and at least an annual performance evaluation [\[Technical Guidance\]](#)

2. Leadership Development

- Implements and tracks progress of a written plan for the continuous improvement of the governing body, state director and staff through training and leadership development [\[Technical Guidance\]](#)

3. Diversity and Discrimination

- Adopts and implements an ongoing, written plan to track, evaluate and guide diversity of its governing body, staff and volunteers as needed to reflect the demographics of the children served as compared to the local community [\[Technical Guidance\]](#)
- Does not discriminate on the basis of race, color, sex, religion, nationality, marital status, sexual orientation, age or disability in policies, practices or delivery of services [\[Technical Guidance\]](#)

4. Partnership with Local CASA/GAL Programs

- Participates in National CASA and local CASA/GAL initiatives [\[Technical Guidance\]](#)

Technical Guidance Categories

Requirements: Factors that have to be considered/addressed to meet the standard

Required Documents: Documents that the member must present/have in place in order to successfully meet the standard

Helpful Hints: Additional factors that can be considered/adopted but are not required to meet the standard

Resources and Links: Samples, templates, other references or documents to assist in fulfilling and/or better understanding the standard



TG

Proposed Format

3. Role of a State Organization

- Working in partnership with National CASA and local CASA/GAL programs, fulfills the elements of the [Role of a State Organization](#).

Technical Guidance

➤ Requirements

- ☐ Promote Awareness of the Organization and the Children Who Have Experienced Abuse and Neglect
- ☐ Support Local Programs/Offices (where applicable)
 - Involves local programs in regularly scheduled meetings (in person and via phone) through presentations or sharing of best practices
 - Has at least one statewide meeting yearly
- ☐ Support the National CASA/GAL Network
 - Communication Plan. Has a written communication plan that is inclusive of local programs and National CASA.
 - Informs National CASA about local program situations that could have impact beyond the state (for example: lawsuits, executive or legislative considerations or negative publicity), as well as financial or grant obligation failure
 - If the state organization has a fundraising auxiliary or affiliate, the state makes that entity aware of National CASA standards and protocols

➤ Required Documents

- ☐ Communication Plan

➤ Helpful Hints

- ☐ Possible methods of communicating– webpage, listserv, skype meetings
- ☐ Regularly recognizes positive work of local programs and volunteers – awards, recognition, press releases
- ☐ If a state organization participates in legislative policy making, the organization gives opportunities for local program input
- ☐ Works with National CASA to develop advocacy approaches that address current child welfare issues in their community

➤ Resources and Links

- ☐ [Role of a State Organization](#)

Proposed Format

1. Mission Statement

- Has a written mission statement.

Technical Guidance

➤ Requirements

The *mission statement* must:

- ☐ Be written
 - Clear and simple
 - Avoid elaborate language and buzz words
 - Easily explained
 - Be recognizable as a mission of a state organizations
 - Mission reflects the values of the organization
- ☐ Consistent with National CASA mission and values
- ☐ Formally adopted by organization's governing body
- ☐ Known by the governing body members and staff
- ☐ Considered in fundraising, decision making and planning
- ☐ Referenced by leadership when making decisions about priorities, actions and responsibilities

➤ Required Documents

- ☐ Mission Statement

➤ Resources and Links

- ☐ National CASA Mission Statement

Feedback due
March 2, 2018
QA@casaforchildren.org



QUESTIONS?

Network Webinar Upcoming Topics

March 2

Annual Local Program Survey
Know Before You Go (to the conference)

March 23

Local Program Standards and Technical
Guidance

Visit the Training Calendar
for the latest schedule, materials and recordings

[www.casaforchildren.org/State and Local Programs/Training Staff & Volunteers/Training Calendar](http://www.casaforchildren.org/State%20and%20Local%20Programs/Training%20Staff%20&%20Volunteers/Training%20Calendar)



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FOR CHILDREN

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