Thank you to our 2017 Conference Sponsors!

Hold the Date!

Mark Your Calendar for Next Year’s National CASA/GAL Annual Conference

MARCH 9–13, 2018 • SHERATON BOSTON HOTEL • BOSTON, MA
CONFERENCE PROGRAM

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Welcome

Telling Our Story to Build Brighter Futures for America’s Children

At each National CASA staff meeting, we start with a “Mission Moment,” a story of a CASA or GAL volunteer’s efforts to transform a child’s future. Often, the storyteller is a member of National CASA’s staff telling a story about their impact as an active volunteer for a local program. These stories remind us how crucial it is for our team to strive for excellence in our service to you—as members of a nationwide network—in creating brighter futures for children who have experienced abuse or neglect. At the heart of our movement are the personal stories of more than 4,600 staff members, 77,000 volunteers and more than 250,000 children.

There’s no better backdrop for our week of storytelling than Seattle, the city where it all began. In 1977, Seattle’s Judge David Soukup spent sleepless nights wondering whether the decisions he had made in court that day were really the best for each child. He needed more information to make decisions that could impact the rest of a child’s life. He realized community volunteers could be trained to speak up for the best interests of each child and give him details that a dedicated volunteer with a caseload of one could deliver. And so began the first CASA program, in King County, Washington.

**Forty years later, millions of people have their own CASA story.**

I hope you will share yours this week with colleagues, new friends, and old friends. I want to thank everyone who made this conference possible, from our generous sponsors and longtime partners, to the conference planning committee and the Washington State network of programs, to the National CASA staff members who worked hard to put the conference together, to you, the state directors, program staff, board chairs, and volunteers who have taken your time and precious resources to be here in Seattle so we can be stronger advocates for our country’s most vulnerable children.
When I tell the CASA story on the road, I am quick to share the secret ingredient that makes our network so special and so effective—the volunteers. I tell people that when a child who has experienced abuse or neglect has the support of a caring, consistent adult with the training and tenacity to get results, the possibilities are endless. Thank you for your tireless advocacy. It inspires me.

**Together, we will strengthen our collaboration and build a brighter future for every child who has experienced abuse or neglect.**

We at National CASA have been diligently working with our state organization partners and our various councils and committees from across the network to lay the groundwork to meet this challenge. From a performance measurement initiative that will open doors to new evidence-based knowledge and new resources, to the launch of a governance excellence initiative, to updated pre-service curriculum, to new marketing and fundraising resources to support the network, we are building the foundation for a brighter future for the CASA/GAL network.

Enshrined in our guiding principles at National CASA is engagement—to seek constant feedback and input from you. Through the network’s councils, committees, and workgroups, we have seen the fruits of your hard work and our collaboration. With your critical insight, as the pioneers on the ground serving children, National CASA is able to deliver stronger tools, resources, and support to help our member programs grow.

This network is diverse. Your programs are big and small, rural and urban, long-serving and recently established. In spite of the many differences, there are strong common denominators that unite us and set us apart from other organizations that work to improve the lives of children. We succeed because of our volunteers. We get results in courtrooms because of our partnerships with judges. We share core values, use the same training curriculum, and commit to rigorous standards of excellence.

**If we work together and unite around our network’s strengths, our impact will be immeasurable.**

Thank you for all you do for this country’s most vulnerable children. Together, we are writing a powerful story, and I am proud to be your co-author.

Tara Perry  
*Chief Executive Officer, National CASA Association*
Learning Tracks

With more than 100 workshops from which to choose, organizers have created a multi-track format to direct attendees to the sessions that will be the most beneficial. The content of these six tracks has been developed in cooperation with CASA/GAL network leaders from the National CASA Association Leadership Councils (State, Rural, Suburban and Urban).

Use the symbols below to identify workshops recommended by your peers.

State Directors ✱
Rural Programs ✦
Suburban Programs ▲
Urban Programs ♦
Volunteer Coordinators ❍
CASA/GAL Volunteer Advocates ♣
General Interest ❆

Conference Information

If you are in need of immediate assistance, visit the information booth in the Grand Ballroom Pre-Function Area, or look for a National CASA Association staff member (identified by “staff” nametags). Also please be sure to check the “CASA Connection” bulletin board frequently for messages from colleagues and any late-breaking schedule changes.

In addition to these on-site resources, we encourage you to refer back to the National CASA Association website, casaforchildren.org/conference, for comprehensive conference information including the following:

- Workshop handouts are available at casaforchildren.org/2017Handouts
- Details about applying for Continuing Education Units (CEU) and Continuing Legal Education Credits (CLE) are available at casaforchildren.org/CEC
- Conference evaluations are available at casaforchildren.org/2017Evaluations

Continuing Education Credits

CLE (Continuing Legal Education) and CEU (Continuing Education Units) credits are available to conference participants. This year’s conference was approved by the National Association of Social Workers (Approval #886357575-3724) for 17.5 social work continuing education units (CEU) and by the Washington State Bar Association for 12 continuing legal education (CLE) credit hours in the “other” category of nexus subject areas. A list of the CLE approved workshops are included with the attendance tracking form. It is the responsibility of the participant to consult local requirements to ensure credits are transferable.
In order to have your credit processed, the attendance form AND evaluation form must be completed and returned to the registration desk, with the fee paid, prior to the close of registration on 3/14/2017. Please visit the registration desk for additional information and to register credits.

**Evaluations**

Let us know what you think about your conference experience. Evaluations will be provided on-site during each session. An overall evaluation is available at casaforchildren.org/2017Evaluations.

**Conference Registration**

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**Information Booth**

National CASA Association staff will be available to answer questions regarding the conference.

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**Wi-Fi Password**

As an added benefit for this year’s conference, beginning Saturday, March 11, free Wi-Fi will be available in all workshop rooms, the Grand Ballroom and the Grand Ballroom Pre-Function Area. The network name is Sheraton-Seattle-Meeting-Room and the password is CASA2017.
CASA/GAL Marketplace

Grand Ballroom Pre-Function Area

CASA/GAL Merchandise
Purchase t-shirts and other brand CASA/GAL merchandise.

CASA/GAL Exhibitors

Saturday, March 11 3:00 – 5:00 P.M. Grand Ballroom Pre-Function
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Monday, March 13 8:00 A.M. – 5:00 P.M. Grand Ballroom Pre-Function
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CasaManager™ | casamanager.com
CasaManager™ case management software was conceived and developed by a team that has been designing databases for a wide variety of uses on both Windows and Macintosh platforms since 1989. Our long-standing experience with nonprofit agencies and razor-sharp focus on CASA enable us to deliver a product that customers love. We have been enthusiastic advocates for the nonprofit sector for more than 20 years.

Child Welfare Information Gateway
Child Welfare Information Gateway provides access to timely, practical resources that help child welfare, adoption, and related professionals protect children and strengthen families.
ChildTrac
Whether you’re in the office, the courtroom, or sitting on your living room couch, ChildTrac can help you work smarter and faster to help more children. Stop by our booth today to find out how!

Firespring | firespring.com
Firespring provides essential software and beautiful, mobile-responsive websites designed for CASA programs to thrive. From event registration and fundraising campaigns, to content management and volunteer tools, manage everything you need with one simple, integrated platform. With unlimited support and training, Firespring gives you the keys to long-term online success.

FosterClub
FosterClub is the national network for youth in foster care. Our mission is to lead the efforts of young people in and from foster care to become connected, educated, inspired, and represented so they can realize their personal potential and contribute to a better life for their peers. We believe that young people in and from foster care deserve to be connected to a peer support network and to people in the community who care; educated about their rights, and how to locate resources to help them succeed; inspired and empowered through the stories of people who have succeeded after foster care; and represented by having their voices heard by policymakers, the public, and others who influence the system that profoundly impacts their lives.

Gesture | gesture.com
Gesture’s fundraising technology offers nonprofit organizations an innovative and easy-to-use platform packed with tools for them to fully manage their fundraising campaigns. A dedicated account manager helps charity partners meet their unique goals through fundraisers, annual appeals, and more. Account managers assist with setting up a charity partner’s site, going over logistics, and analyzing the success of a campaign upon its completion. A partnership with Gesture makes it easy for donors to give to their favorite organizations and makes it easy for organizations to reach donors where they’re most engaged: on their mobile devices.

Integration Architects | www.integrationarchitects.com/advocate
Integration Architects has developed a case management system called ADVOCATE, which is a web-based app designed by advocates for the specific needs of a CASA/GAL organization. It was commissioned by the Minnesota GAL program and is currently being used by over 350 GAL employee and volunteer advocates and staff throughout the state. ADVOCATE functions as a centralized repository for case records, timekeeping, and expense tracking activities, and is integrated with the district court system, allowing advocates to retrieve case and party information from the District Court’s Case Management System, Odyssey by Tyler Technologies.

Loyola University Chicago
The Master of Jurisprudence (M.J.) is an online degree program for professionals who work with children and families in a variety of disciplines and fields of practice, including social work, education, health care, and the justice system. The two-year part-time master’s degree program is designed to provide individuals with a firm understanding of law and policy as they affect children and families and to prepare graduates for leadership positions in their fields. The program is offered online through Loyola’s nationally recognized Civitas ChildLaw Center, making it possible for professionals to pursue a graduate degree in children’s law and policy.
Missouri Community Action Network | MissouriCAN.org
Missouri CAN is the statewide network of community action agencies, allies, and supporters united to help people and change lives. Missouri’s 19 nonprofit community action agencies provide localized, direct service to low-income Missourians in every county. Missouri CAN advocates for low-income families and strengthens the Community Action Network. Together, Missouri CAN.

Nonprofits Insurance Alliance Group
The Nonprofits Insurance Alliance Group includes the Alliance of Nonprofits for Insurance (ANI) and Nonprofits’ Insurance Alliance of California (NIAC). Both are 501(c)(3) nonprofit organizations that provide a stable source of reasonably priced liability insurance coverages to more than 16,000 other 501(c)(3) nonprofits in 32 states and DC.

Optima | EvintoSolutions.com
OPTIMA is secure, web-based Volunteer and Case Management software for advocacy programs. From application to anniversary, petition to permanency, Optima is the solution for data collection, storage and reporting needs. Prepare to be thrilled! #optimaforyou

SMARTBOX | smartboxmovingandstorage.com
Whether you need a storage or moving container for relocating the contents of your home or your business, SMARTBOX has developed a system that gives you more flexibility, greater convenience, better customer service and less stress than existing moving companies and storage alternatives. SMARTBOX prices are fair and competitive because you only pay for the storage containers you need. SMARTBOX has generously worked with National CASA and its partner the Toy Industry Foundation to distribute new toys to thousands of children across the country.

Together We Rise
Together We Rise is a 501(c)(3) nonprofit organization comprised of motivated young adults and former foster youth. Our vision is to improve the lives of foster children in America, who often find themselves forgotten and neglected by the public. We collaborate with community partners to bring resources to foster youth and use service-learning activities to educate volunteers on issues surrounding the foster care system. Our foundation has allowed us to provide thousands of foster youth across the country with new bicycles, college supplies, and suitcases so that children do not have to travel from home to home with their belongings in a trash bag.

Verified Volunteers | verifiedvolunteers.com
Verified Volunteers helps nonprofit organizations gain confidence in the volunteers working with those they serve by delivering thorough, compliant background checks. By enabling volunteers to order, manage, and share their background checks via a secure online platform, we create a community of vetted volunteers and help nonprofit organizations save time and money. Our extensive expertise in screening and compliance best practices help clients recruit the best volunteers in order to maintain a safe environment and positive reputation. Verified Volunteers is backed by Sterling Talent Solutions, one of the world’s largest background screening companies, and partnered with Points of Light, the world’s largest organization dedicated to volunteer service.
CASA/GAL Bookstore

Hidden Spring Book Company is prepared with an inventory of books by keynote speakers at the conference, as well as titles written by, or mentioned by, presenters at this year’s conference. As an independent bookseller, Hidden Spring Book Company understands there are a number of options when sourcing professional materials. Please show your appreciation of having a bookstore on-site by shopping at the bookstore.

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Note: Exhibitors’ products or services in the CASA/GAL Marketplace are not endorsed by National CASA Association.

Keep On Sharing

The National CASA/GAL Annual Conference is just one opportunity to increase your skills and knowledge and connect with peers. Stay informed and engaged all year long by accessing resources online and connecting through our social media channels.

- **Advocacy Resource Library** ([casaforchildren.org/ResourceLibrary](http://casaforchildren.org/ResourceLibrary))
  A wealth of publications and websites, organized by topics ranging from Addiction/Substance Abuse to Working with Older Youth.

- **Judges’ Page Newsletter** ([casaforchildren.org/judges](http://casaforchildren.org/judges))
  Published by the National CASA Association and the National Council of Juvenile and Family Court Judges, the Judges’ Page provides information and resources for members of the judicial and child welfare communities.

- **Facebook** ([facebook.com/casaforchildren](http://facebook.com/casaforchildren))
  Join our community of more than 80,000 child welfare advocates.

- **Twitter** ([@NationalCASA](http://@NationalCASA))
  Join the conversation with more than 7,000 supporters.
Main Stage Presenters

2017 NATIONAL CASA/GAL CONFERENCE MASTER OF CEREMONIES:
The Honorable Katherine Tennyson

National CASA is honored to have Judge Katherine Tennyson as its national conference master of ceremonies. Judge Tennyson is the Circuit Court Judge in Multnomah County, OR, the President of the National Council of Juvenile and Family Court Judges (NCJFCJ), and serves as an ex-officio member of the National CASA Board of Trustees.

Judge Tennyson has served in the unified Family Law Department, hearing cases involving probate and protective proceedings, dissolution, custody, parenting time, support enforcement, domestic violence, juvenile delinquency and dependency, and termination of parental rights. Judge Tennyson also serves as faculty for NCJFCJ’s Child Abuse and Neglect Institutes, which have educated more than 1,000 judicial officers since 1996. Recently, the Oregon State Bar awarded the prestigious Wallace P. Carson Jr. Award for Judicial Excellence to Judge Tennyson.

Judge Tennyson is a 1981 graduate of Duke University and a 1984 graduate of Northwestern School of Law at Lewis and Clark College.

Michaela Periera  HLN Network television personality

You Are Not Alone in This

Sunday, March 12, 8:00 a.m.

Michaela Pereira is the host of HLN’s new two-hour daily news program “MichaeLA,” filmed live from CNN’s Los Angeles bureau. Growing up in her family’s household, there was no way to get around the topic of adoption. All five of the kids in her family, all girls, are adopted. Michaela Pereira began telling her story nationally as part of a CNN National Adoption Month piece in November 2014, as the then co-host of CNN’s “New Day.”

For nine years, Ms. Pereira was the co-host of “KTLA Morning News,” Los Angeles’ number one rated morning newscast. During this time, this program won nine Emmy Awards. She was also honored with two Mark Twain Awards in 2004: “Best Live Coverage of a News Event, Hostage Standoff Mexican Consulate,” and the “Best 60 Minute Broadcast: KTLA Morning News.” Pereira made her news television debut in 1993 on Canada’s CHEK-TV in Victoria, BC, as a beat reporter and host of a magazine program.
Beyond her broadcasting achievements, Michaela is active in several community organizations working with at-risk children and teens. She served as an advisory board member of the Los Angeles CASA program, and she is co-chair of the advisory board of Optimist Youth Home, providing services for troubled youth.

J.D. Vance  
#1 New York Times bestselling author

Hillbilly Elegy: A Memoir of a Family and Culture in Crisis

Monday, March 13, 8:00 a.m.


Following high school, Vance enlisted in the U.S. Marine Corps and served in Iraq. A graduate of the Ohio State University and Yale Law School, Vance details in his memoir what upward mobility feels like and how the presence of a caring, consistent adult—his grandmother—made all the difference.

Part memoir, part historical and social analysis, J.D. Vance’s *Hillbilly Elegy* is a fascinating consideration of class, culture, and the American dream.

Judge David Soukup (retired)  
Founder of First CASA Program

My Goal for CASA Programs

Monday, March 13 during the Awards of Excellence Ceremony

Judge David Soukup (ret.), concerned about making drastic decisions about a child’s life with limited information, conceived the idea of community volunteers to advocate for the best interests of the children in his courtroom. Four decades later, there are nearly 1,000 such programs and 77,000 volunteers realizing his vision.

After retiring from the superior court bench, Judge Soukup became a volunteer in the King County CASA program. He describes the experience as “both the hardest—and the best—thing I’ve ever done.”
Giovan Bazan  Former foster youth

I Am the Child

Monday, March 13 during the Awards of Excellence Ceremony

Giovan Bazan was abused, neglected, and abandoned. At the age of six he was labeled a problem child, diagnosed with a number of mental disorders, and forced to take a cocktail of medications. After turning 12, he began running away, bouncing in and out of juvenile detention centers and group homes. He also contemplated suicide.

When Bazan turned 18, he realized he couldn’t change his past, but he was in charge of his future. In his own words, he decided to turn his “mess into a message” and use his childhood adversity to help motivate people to pursue their purpose.

He has spoken internationally to audiences of thousands, from teens in middle and high schools to White House officials. He’s been featured on CNN Dialogues and Canada’s CBC, as well as consulted with major media outlets like ABC’s World News Tonight.

Bazan is a member of the Board of Directors for the Foundation for Excellence in Mental Health Care and is currently studying psychology at Lake Michigan College.

Andrew Goodman  Storytelling expert

Storytelling as a Best Practice

Tuesday, March 14, 8:00 a.m.

Telling a compelling story about the impact of our mission is often the most powerful way to capture attention, engage our audiences and inspire action. We’re fortunate to have Andy Goodman, who will equip attendees with storytelling skills so that CASA/GAL staff members, board members, and volunteers can make a lasting impression on donors, legislators, and potential volunteers.

Goodman is founder and director of the Los Angeles-based Goodman Center. He is internationally known for his speeches and workshops on storytelling and has led more than 500 workshops for major corporate, nonprofit and foundation clients, including GE, Bank of America, MIT, Princeton, The Nature Conservancy, the Bill and Melinda Gates Foundation, the Robert Wood Johnson Foundation, and many others.
Along with *Storytelling as Best Practice*, he is author of *Why Bad Ads Happen to Good Causes* and *Why Bad Presentations Happen to Good Causes*. He also publishes a monthly journal, *free-range thinking*, to share best practices in the field of public interest communications.

Katie Cappiello  
*Featuring teen members of the GoodCapp Arts Ensemble*

**A Day in the Life**

*Sunday, March 12, Noon*

*A Day in the Life* is inspired by the experiences of real girls and features the 14 to 20-year-old actors and activists of the GoodCapp Arts Ensemble, an arts production project and youth theater ensemble dedicated to changing the world through daring, accessible theater. *A Day in the Life* has toured to cities throughout the US and brings a human face to commercial sexual exploitation. Katie Cappiello, the writer and director of the play, is an award-winning theater teacher and playwright whose works have been produced worldwide. She is also the co-creator of Project Impact, a leadership-through-storytelling workshop for youth and adult human trafficking survivors in New York. Katie has been honored by the National Women’s Hall of Fame and, along with this youth ensemble, is one of New York’s New Abolitionists.
Conference Schedule Overview

All plenary sessions will be held in the Grand Ballroom. Detailed information about all workshops begins on page 22.

Friday, March 10

1:00 – 6:00 P.M. | New State Director Orientation (Greenwood)
5:00 – 8:00 P.M. | Registration and Check-In (Metropolitan Ballroom Pre-Function Area)

Saturday, March 11

7:30 A.M. – 6:00 P.M. | Registration and Check-In (Grand Ballroom Pre-Function Area)
9:00 A.M. – 4:00 P.M. (unless otherwise noted) | Institute Workshops
Fostering Futures Training of Facilitators (Seneca)
Flex Learning Training of Facilitators (Diamond)
Where Everybody Knows Your Name (Cirrus), 9:00 A.M. – 12:00 P.M.
Coaching Is the New Supervision (Willow)
New Local Program Director Orientation (Redwood)
Poverty Simulation (Metropolitan B), 9:00 A.M. – 12:00 P.M.
Knowing Your Lens (Ravenna), 1:00–5:00 P.M.
Logic Modeling (Jefferson), 8:00 A.M. – 12:00 P.M.
6:00 – 7:00 P.M. | Opening Reception (Grand Ballroom A)

Sunday, March 12

6:00 – 7:00 A.M. | Morning Flow Yoga (Cirrus)
7:00 A.M. – 5:30 P.M. | Registration and Check-In (Grand Ballroom Pre-Function Area)
7:00 – 8:00 A.M. | Continental Breakfast (Metropolitan Ballroom Pre-Function Area, Metropolitan Ballroom, Grand Ballroom Pre-Function Area and Grand Ballroom A)
8:00 – 9:00 A.M. | Opening Session (Grand Ballroom B/C/D)
Keynote Address: “You are Not Alone in This,” Michaela Pereira, HLN
9:30 – 11:00 A.M. | Workshop Session A
❖ Undoing Racism (Cedar)
✦ How to Lead Without Direct Authority (Ballard)
❖ How to Effectively Combine Digital and Traditional Media to Recruit Rural CASA Volunteers while Building Program Awareness (Diamond)
▲ Challenges and Solutions for Seasoned Executive Directors (Aspen)
❖ Foster Club Youth Panel (Cirrus)

LEARNING TRACKS KEY:
State Directors = ✱ Rural Programs = ✺ Suburban Programs = ▲ Urban Programs = ❖
Volunteer Coordinators = ❖ CASA/GAL Volunteer Advocates = ♠ General Interest = ❅

Please note: Schedule is subject to change
❖ Social Media and the Digital Age: Expanding Your Recruitment Efforts in a Changing Market (Issaquah)
❖ Fetal Alcohol Spectrum Disorders – Invisible Plague in Foster Care (Jefferson)
❖ The Effect of the Attachment Relationship and Early Trauma on Children (Ravenna)
❖ New Trends in Substance Abuse: Marijuana (Willow)
❖ Five Generations of Superheroes (Redwood)
❖ Designing Healthy, Supportive Child Parent Visitation Using Relationship Science and the Law (Virginia)

11:00 – 11:40 A.M. | Lunch (Metropolitan Ballroom Pre-Function Area, Metropolitan Ballroom, Grand Ballroom Pre-Function Area, and Grand Ballroom A)

12:00 – 1:00 P.M. | Plenary Session
A Day in the Life, Good Capp Arts (Grand Ballroom B/C/D)

1:30 – 3:00 P.M. | Workshop Session B
❖ Change Leadership (Cedar)
❖ Statewide Collaboration and Texas COVE Study (Ballard)
❖ Keeping the Main Thing, the Main Thing: Best Practices for Volunteer Recruitment and Retention (Diamond)
❖ Road Trip to Program Growth, Anywhere USA (Willow)
❖ The Clock Doesn’t Stop Ticking in Foster Care (Redwood)
❖ Navigating Immigration Issues (Jefferson)
❖ Influencing Up, Down, and Sideways: Buy-in Skills for CASA/GAL Staff (Issaquah)
❖ The Legacy of Foster Care: An Intergenerational Panel of Foster Care Alumni (Cirrus)
❖ Mission Possible!! Developing and Maintaining a Positive Relationship with Your Child Welfare Agency (Aspen)
❖ Knowing Who We Are: Diversity and Equity in Pre-Service Training and Continuing Education (Ravenna)
❖ Improving Your Court Testimony (Capitol Hill)
❖ So You Want to Plan a Superhero Run? Here’s How to Get Started (Metropolitan B)

3:30 – 5:30 P.M. | Workshop Session C
❖ Social Marketing: The Power of Engagement (Cedar)
❖ The Volunteer Revolution: Helping Your Network Navigate Emerging Trends in Volunteer Engagement (Ballard)
❖ Designing Healthy, Supportive Child Parent Visitation Using Relationship Science and the Law (Virginia)
❖ Selecting Measures that Fit Your Program (Aspen)
❖ How to Develop Your Network in a Rural Environment (Diamond)
❖ Fundraising 101 for Board Members (Jefferson)
❖ Empowered Educational Advocacy for CASA Volunteers (Ravenna)
❖ Developing Training Simplified (Seneca)
❖ Preparing Network Leaders for Primetime: Media and On-Camera Training (Metropolitan B)
❖ CASA Quarterbacks: A Decade Strong (Cirrus)
❖ The Kinship Care Paradox: How to Support Youth in Placements Where We Most Want Them (Redwood)
❖ Removing the Target: Keeping Foster Kids Out of the Child Trafficking Crosshairs (Willow)
❖ The 5 C’s: Cultivating Communication & Collaboration for CASA & Child Protective Services (Issaquah)
Monday, March 13

6:00 – 7:00 A.M. | Morning Flow Yoga (Cirrus)

7:00 A.M. – 5:30 P.M. | Registration and Check-In (Grand Ballroom Pre-Function Area)

7:00 – 8:00 A.M. | Continental Breakfast (Metropolitan Ballroom Pre-Function Area, Metropolitan Ballroom, Grand Ballroom Pre-Function Area, and Grand Ballroom A)

7:00 – 8:00 A.M. | Plenary Session (Grand Ballroom B/C/D)
Keynote Address: “Hillbilly Elegy: A Memoir of a Family and Culture in Crisis,” J.D. Vance

9:30 – 11:00 A.M. | Workshop Session D
♣ Measuring Well-Being (Cedar)
✱ Governance Initiative Kickoff (Ballard)
✦ Recruiting and Retaining CASA Volunteers in Rural Areas (Diamond)
▲ Staff Development, Retreats, Recognition & Retention (Aspen)
● Recognizing the Unique Needs of Infants and Toddlers in Foster Care (Redwood)
※ When the Batterer Is the Parent: Domestic Violence and Children (Seneca)
♣ Five Strategies to Help You Be Comfortable Working with LGBTQ Youth (Capitol Hill)
※ Raising Major Gifts from Individual Donors (Ravenna)
※ Foster Club Youth Panel (Cirrus)
❖ Blurry Lines: Boundaries as a CASA (Willow)
❖ Learner Centered In-Service Training (Issaquah)
❖ Peer Coordinator Networking Session (Virginia & University)
❖ The Power of Blogging and Thought Leadership for Nonprofits (Jefferson)

11:00 – 11:40 A.M. | Lunch (Metropolitan Ballroom Pre-Function Area, Metropolitan Ballroom, Grand Ballroom Pre-Function Area, and Grand Ballroom A)

12:00 – 1:00 P.M. | Awards of Excellence Ceremony (Grand Ballroom B/C/D)
Emcee: Judge David Soukup (ret.), “My Goal for CASA Programs”
Plenary Speaker: “I Am the Child,” Giovan Bazan

1:30 – 3:00 P.M. | Workshop Session E
❖ Expanding Volunteer Recruitment through Affiliate Organizations (Cedar)
❖ Building Relationships with Elected Officials to Increase CASA Funding Opportunities (Ballard)
❖ Taking Care of Yourself; Symptoms of Secondary Trauma Stress (Diamond)
※ Every Kid Needs a Family (Willow)
❖ Advocacy for Teens and Young Adults (Redwood)
※ Positive Response: An Advocacy Tool for Success (Seneca)
※ Victims of Crime Act (VOCA) Funding: Taking Next Steps to Increase Services to Child Victims of Abuse + Neglect (Ravenna)
※ Communicating in a Crisis: Do’s and Don’ts for Managing a PR Nightmare (Metropolitan B)
❖ Trauma and Resiliency: Strengthening the Capacity to Heal (Cirrus)
❖ The Peer Coordinator Model—Building Capacity for Your Organization (Aspen)
❖ Getting It Done in a Small Town: Volunteer Recruitment in Suburban and Rural Areas (Issaquah)
❖ A Groundwater Analysis of Institutional & Structural Racism: Part I (Virginia)
❖ Developing Training Simplified (Capitol Hill)

3:30 – 5:00 P.M. | Workshop Session F
❖ Strategies in Recruiting Diversity within Your CASA Program (Cedar)
❖ Effective Use of Social Media at the State Level (Ballard)
❖ Collecting Data and Making Your Case for Small Programs (Diamond)

Learning Tracks Key:
State Directors = ❖ Rural Programs = ✦ Suburban Programs = ▲ Urban Programs = ♣
Volunteer Coordinators = ❖ CASA/GAL Volunteer Advocates = ❖ General Interest = ❖

Please note: Schedule is subject to change
Tuesday, March 14

7:00 A.M. – NOON | Registration and Check-In (Grand Ballroom Pre-Function Area)

7:00 – 8:00 A.M. | Continental Breakfast (Metropolitan Ballroom Pre-Function Area, Metropolitan Ballroom, Grand Ballroom Pre-Function Area, and Grand Ballroom A)

8:30 – 9:30 A.M. | Closing Session (Grand Ballroom B/C/D)
Plenary Speaker: “Storytelling as a Best Practice,” Andrew Goodman, The Goodman Center

9:45 – 10:30 A.M. | Networking Circles Session—Round One
Training (Ravenna)

10:45 – 11:30 A.M. | Networking Circles Session—Round Two

Performance Measurement (Ravenna)
Advocates (Willow)
Volunteer Coordinators (Willow)
Grants Team (Willow)
State Organizations (Redwood)
Advocating for LGBTQ Youth (Ravenna)

How to Think BIG When You Are Small (Aspen)
How to Change Your Entire Staff in 180 Days and Not Lose Your Mind (Cedar)
Dispelling the Aprehension of Working Within American Indian Communities (Seneca)
Two White Girls Talking Privilege: A Tool Kit for Recognizing and Addressing Bias with CASA Volunteers (Redwood)
Managing Volunteer Risk (University)
Right Use of Power—Ethics in the Changing World of Youth Services (Capitol Hill)
How Family Drug Courts Are Changing the Lives of Children and Families (Ravenna)

Youth Sexual and Gender Identity: Becoming a Frontline Resource (Issaquah)
Ready. Set. Connect. Reloaded! Equipping Fierce Advocates with Technology (Metropolitan B)
Improving Your Court Testimony (Greenwood)
A Groundwater Analysis of Institutional & Structural Racism: Part II (Virginia)
A Decade of Family Finding: So What? Now What? Trends and Projections for 2017 and Beyond (Willow)
Overview of Revised Training Curriculum (Metropolitan A)
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<tr>
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<td>Social Media and the Digital Age: Expanding Your Recruitment Efforts in a Changing Market (Issaquah)</td>
<td>Influencing Up, Down, and Sideways: Buy-in Skills for CASA/GAL Staff (Issaquah)</td>
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<td>Measuring Well-Being (Cedar)</td>
<td>Expanding Volunteer Recruitment through Affiliate Organizations (Cedar)</td>
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<td>Staff Development, Retreats, Recognition &amp; Retention (Aspen)</td>
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<td><strong>Volunteer Advocate Track</strong></td>
<td>Five Strategies to Help You Be Comfortable Working with LGBTQ Youth (Capitol Hill)</td>
<td>Trauma and Resiliency: Strengthening the Capacity to Heal (Cirrus)</td>
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Workshop Descriptions

**Institutes  SATURDAY, MARCH 11**

**Fostering Futures Training of Facilitators**  
*Seneca*

*Fostering Futures* is a curriculum created by the National Court Appointed Special Advocate Association that focuses on improving outcomes for older and emancipating youth (14–21 years of age) served by trained CASA/GAL volunteers. Susan Harrison has presented this curriculum to countless volunteers and staff across West Virginia. Come and participate in this training, which will enable you to bring this curriculum to your CASA/GAL program. Due to the nature of the training, this session will be limited to 30 participants. Each participant will receive a copy of the *Fostering Futures Facilitator’s Training Manual.*

Susan Harrison, Executive Director, CASA for Children, WV

**Flex Learning Training of Facilitators**  
*Diamond*

National CASA’s *Flex Learning* curriculum offers a blended approach to training that combines in-person and online delivery of information. The training occurs in five sessions. Each session contains approximately three hours of self-guided work that participants complete online, and a three hour in-person session that participants attend as a group. The online sessions introduce the participants to the key elements for CASA/GAL work, allow them to interact with others, explore new ideas, and obtain tools for effective child advocacy. This training of facilitators will be offered by two seasoned staff members from the North Carolina GAL program who have been using the *Flex Learning* model since its inception in 2012. Due to the nature of the training, this session will be limited to 30 participants. Each participant will receive a copy of the *Flex Learning Facilitator’s Training Manual.*

Liz Kachris-Jones, Training Administrator, Guardian ad Litem Division, North Carolina Administrative Office of the Court, NC; Christina Harrison, Assistant Administrator, Guardian ad Litem Division, North Carolina Administrative Office of the Court, NC

**Where Everybody Knows Your Name**  
*Cirrus*

*Where Everybody Knows Your Name* is a strategic public relations workshop that focuses on building a strong foundation for creating and executing a marketing, advertising, and public relations plan. Attendees will work to identify key audiences in their community and brainstorm mechanisms for prioritizing and engaging those audiences. There will also be interactive sessions on crafting messaging and press releases, building relationships with media, and utilizing co-branding to strengthen communication. All of the exercises will build upon each other as participants construct an overall strategic public relations and marketing strategy that will be input into a template attendees can use to track their work long after the workshop has concluded. This workshop will be meaningful to attendees who range in expertise from beginner to advanced in the field of communications and public relations.

Marie Kennedy, Vice President, Communications and Public Relations, Dignity Health, formerly Principal, CCO Sweet!, and National CASA Board of Trustee (2012 to 2016); Facilitator, CA; Callie Langford, Director of Communications, CASA of Travis County, TX

**Coaching Is the New Supervision**  
*Willow*

Only one-third of CASA/GAL volunteers nationwide continue after their first year. This staggering rate of turnover had Texas CASA create a retention toolkit that will be given to each attendee, where innovative strategies are offered in addition to an in-depth look on how to effectively coach. In a coaching model, the coach and the coached are equals who bring different skill sets to an issue. The coach is a motivator and works to help inspire the advocate to understand and use his/her strengths. A coaching model places equal emphasis on process as product. This model also uses a digital recruitment tool that will be available to all.

Dennise Jackson, Recruitment and Retention Officer, Texas CASA, TX; Leslie Morton, Training and Communications Director, Texas CASA, TX

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**LEARNING TRACKS KEY:**  
State Directors = ★  Rural Programs = ✰  Suburban Programs = ▲  Urban Programs = ✪  Volunteer Coordinators = ❖  CASA/GAL Volunteer Advocates = ♣  General Interest = ❆

*Please note: Schedule is subject to change*
New Local Program Director Orientation Redwood
Designed for local CASA/GAL program directors in their positions for six months or less, this orientation introduces participants to National CASA’s functions and increases their awareness of available resources. The presenters offer information on the National CASA Association’s Standards for Local CASA/GAL programs, program and volunteer management, resource and board development, community engagement and working with state organizations. This is an opportunity to learn and network with new colleagues nationwide.
Paige Beard, Director of Program Development, National CASA Association

Poverty Simulation Metropolitan B
The Community Action Poverty Simulation is a tool that helps participants rethink the challenges that millions of low income individuals must face each day. Poverty is often portrayed as a stand-alone issue, but this simulation allows individuals to walk a month in the shoes of someone who is facing poverty. More importantly, this tool helps people identify areas of change that can directly impact the effects of poverty on individuals, families, and communities.
James T. Ingram, MS Employment/Prisoner Reentry Specialist, Community Action Agency of St. Louis County, MO

Knowing Your Lens Ravenna
This workshop will provide the 4-hour cultural humility/competence training through transformative dialogue: Knowing Your Lens. This interactive training seeks to facilitate a safe, productive, and in-depth dialogue around the contentious issue of race/ethnicity for those who serve children and families from diverse backgrounds. Knowing Your Lens aids in promoting effective interactions with other cultures primarily via self-awareness, and respect of differences related to language, race/ethnicity, class, etc.
Adrienne M. Crawford Fletcher, Assistant Professor, University of Wisconsin-Green Bay, WI

Logic Modeling Jefferson
In this performance measurement pre-conference Institute we will examine the use of logic models in program delivery and evaluation. The Institute will include: 1) going over the basics of the logic modeling; 2) discussing the specifics of logic models and how they relate to the overall big picture; and 3) drafting part or all of a logic model for your program (as time permits). This half-day Institute is great for learners at all levels and personalized advice and assistance will be available.

Session A SUNDAY, MARCH 12, 9:30 – 11:30 A.M.

Undoing Racism Cedar
Child Advocates leads an ongoing anti-racist initiative in the Indianapolis child welfare system through its partnership with the People’s Institute for Survival and Beyond and its Undoing Racism workshops. In 2009, in an effort to review and address the disproportionate percentage of African American children in the child welfare system, Child Advocates determined to bring the Undoing Racism analysis of race and institutionalized racism to child welfare stakeholders, and eventually to the Indy community. The goal is to reveal one’s own racial lens and move to a race equity lens in the work we do on behalf of children. The result has made a change in “how we do what we do,” as Judge Marilyn Moores has said. Participants will hear the story of the Undoing Racism Initiative, the commissioned outcome study showing the effect on children, and may view a portion of Child Advocates’ PBS Documentary.
Cindy Booth, Executive Director, Child Advocates, IN; Gregg Ellis, Director of Juvenile Programs, Child Advocates, IN; Diana Dunn, People’s Institute

How to Lead Without Direct Authority Ballard
Finding it difficult to lead others and other organizations when you don’t have direct authority? This fun and engaging presentation will provide best practices on how to lead others through visioning, inclusion, personality-typing, emotional intelligence, and influence. Pitfalls and other commonly used ineffective practices will be presented.
Cyndi Schaeffer, PHD, Chief of Staff, Public Health-Seattle & King County, WA
How to Effectively Combine Digital and Traditional Media to Recruit Rural CASA Volunteers while Building Program Awareness

Diamond

Recruiting CASA volunteers in rural communities stretching across many miles can be a challenge. Learn how to use the latest digital media advertising methods in combination with traditional media to reach potential volunteers and build awareness in your rural CASA program.

Dianne Davis, DL Media, MO; Leanne Reese, Deputy Director, MO CASA, MO

Challenges and Solutions for Seasoned Executive Directors

Aspen

Workshop dealing with challenges of tenured leaders. Presenters will share program history and briefly share challenges and tools/solutions in one topic area. Participants will identify other challenges and presenters will work to address challenges, offering personal insight and opening each topic up to other workshop participants to share possible solutions.

Deborah Moore, Circuit Director, Second Circuit Guardian ad Litem Program, FL; Susan Etheridge, Executive Director, CASA of Collin County, TX, Sherri Gideon, Executive Director, CASA of Denton County, TX


Capitol Hill

Being a CASA for an Indian child, whether in state or tribal court, requires additional knowledge about federal and Tribal law, as well as knowledge of Tribal customs and traditions. This workshop will discuss supporting Native Children, present a guide for CASA/GAL advocacy in state courts as well as discussion about why the Indian Child Welfare Act exists and the role CASA volunteers can play to ensure compliance with the law.

Angela Fasana, Court Administrator, Confederated Tribes of Grand Ronde, OR

Foster Club Youth Panel

Cirrus

Join FosterClub Young Leaders; all current or former foster youth, who will share the wisdom they have gained through their own foster care experience. These Young Leaders will give voice to realities involved with foster care, such as courtroom experiences, separation from family and loved ones, and how having a knowledgeable adult supporter such as CASA can have a positive impact on transition within or from the child welfare system.

Samson Jones, Regina Austin, Alexis Baskas, Ellena Jones, Angel Petite, Foster Club

Social Media and the Digital Age: Expanding Your Recruitment Efforts in a Changing Market

Issaquah

Have you found yourself frustrated with social media? Maybe you’ve tried Facebook and Twitter but still aren’t getting the results you want. Or maybe you are looking for new graphic designs and feel overwhelmed by all the advanced software. In this workshop, you will learn tools and tricks that will help to move your social media plan forward and increase your volunteer recruitment efforts. This is an intermediate workshop and will not discuss how to set up social media accounts.

Suzanne Hughes, Executive Director, CASA for Children, OK; Jenny Crosby, Training & Outreach Specialist, CASA for Children, OK

Fetal Alcohol Spectrum Disorders – Invisible Plague in Foster Care

Jefferson

An estimated 50 percent of foster children have fetal alcohol damage; most remain undiagnosed and misunderstood. Recognition of the signs and patterns of FASD can reduce behavioral problems and thus reduce disrupted placement, as expectations and interventions become more reality-based.

Kathryn Page, Ph.D., President, FASDNSorCal, CA

The Effect of the Attachment Relationship and Early Trauma on Children

Ravenna

This workshop is designed to lead participants to a better understanding of early attachment relationships and trauma and how the two are connected. It will provide insight into the impact on brain development and, in turn, the behavior of children. The participants will be better equipped to recognize attachment issues and trauma responses in children, leading to a more trauma-informed perspective and more effective resource development.

Marianne Schroer, Executive Director, Williamson County CASA, TN; Audrey Freshwater, Program Director, Williamson County CASA, TN

New Trends in Substance Abuse: Marijuana

Willow

Marijuana use is increasing across the nation as perception of harm decreases. As more states look to legalize marijuana, or allow it for medici-
nal use, more problems are occurring. Marijuana on the street is extremely potent; edibles and concentrates are becoming very popular, as are ways of disguising its use.

Lynn Riemer, President, ACT on Drugs, CO

- Five Generations of Superheroes
  Redwood
  How many advocates serve a child of their generation? Do we point fingers at the generations different from us? Do we communicate generational differences? Cross-generational cultures build strong teams. After this session, you will measure your generation gap, analyze five generational cultures, and utilize 11 cross-generational techniques.

Antoinette Villarreal, Training Executive Director, Texas CASA, TX

- Designing Healthy, Supportive Child Parent Visitation Using Relationship Science and the Law
  Virginia
  We will explain and discuss the laws currently guiding visitation and examine what the science of relationships and attachment can teach us about creating better, supportive visitation for children and their parents. Guidelines for preparing parents, creating ideal environments, and facilitating rewarding interaction opportunities will be explored.
  JoAnne Solchany, PhD, ARNP, WA; Kelly Warner-King, JD, Co-Director, Court Improvement Training Academy, UW School of Law, WA

Session B  SUNDAY, MARCH 12, 1:30 – 3:00 P.M.

- Change Leadership
  Cedar
  Are you challenged with all the many changes your organization is experiencing? Leading change requires specific skill sets and strategies. Best practices will be described and practical takeaways will be provided. Using these skills and strategies will have a profound effect on a leader’s ability to lead change successfully.
  Cyndi Schaeffer, PhD, Chief of Staff, Public Health Seattle & King County, WA

- Statewide Collaboration and Texas COVE Study
  Ballard
  Texas is leading the way in creating an evidence base for the CASA intervention as a part of a statewide collaboration of local CASA programs, Texas CASA, and the LBJ School of Public Affairs at the University of Texas. The Child Outcomes and Volunteer Effectiveness (COVE) Study is an innovate evaluation of the CASA intervention. COVE includes four separate studies that could easily stand alone as evidence-based evaluations; these studies include a Selection Bias Study, Child Outcomes via administrative data, Volunteer Effectiveness (and experience), and a contextual evaluation of the systems the CASA intervention operates in. This workshop will present early results of the COVE study as well as discuss the collaborative process needed to undertake such a wide-reaching study.
  Karen Dvorak, Texas CASA, TX; Cynthia Osbourne, LBJ School of Social Work, TX

- Keeping the Main Thing, the Main Thing: Best Practices for Volunteer Recruitment and Retention
  Diamond
  With any CASA programs, volunteers are the most crucial piece. However, in so many cases, volunteer recruitment and retention is often put on the “back burner” as a secondary role in the program. CASA of the Pines Executive Director and Volunteer Recruiter will share ways that CASA offices do not have the imperative mindset that getting and keeping a volunteer is paramount to the success of the program. They will also share practical tips that have increased their own CASA program to a Volunteer Case Ratio of more than 90 percent while serving almost 100 percent of the children in care in their area.
  Natalie Thornton, Executive Director, CASA of the Pines, TX; Christopher Barley, Volunteer Supervisor, CASA of the Pines, TX

- Road Trip to Program Growth, Anywhere USA
  Willow
  Join us for a road trip to Program Growth, Anywhere USA! Prior to reaching our destination we will explore how the roles of the board, funding, infrastructure, volunteer recruitment and retention can impact our journey. The workshop is geared towards program staff and board members.
  Angie Waters, Executive Director, CASA of Atlantic & Cape May Counties, NJ; Jenn Valentine, Director of Program Services, CASA of Atlantic & Cape May Counties, NJ; Katherine Landberg, Director of Development, David Hieb, Board President, CASA of Atlantic & Cape May Counties, NJ
♣ The Clock Doesn’t Stop Ticking in Foster Care Redwood
For children in foster care the clock to go home never stops ticking. Texas is using a team driven approach to get kids to their forever home and has been successful in recruiting and supporting volunteers that advocate for children after parental rights have been terminated.
Anna Munoz, Permanency Supervisor, Texas CASA, TX; Candice Dosman, CFÉ Manager, Texas CASA, TX, Kevin Campbell, Founder, Center for Family Finding, TX

♣ Navigating Immigration Issues Jefferson
When a CASA volunteer works with a child or family with immigration issues, all sorts of dynamics are put in play. One of the most important challenges for the worker is to develop a strategic and integrative response. This workshop is designed to help the worker with the assessment tools to respond to these complexities.
Ken Borelli, Immigration and Child Welfare Consultant, CA

❖ Influencing Up, Down, and Sideways: Buy-in Skills for CASA/GAL Staff Issaquah
CASA/GAL programs work as a team to support the volunteers. But close collaboration does not always translate into buy-in when a staff member sees an opportunity for change or innovation. This workshop covers the skills needed to influence decision-makers and co-workers and create positive change in our organizations.
Elisa Kosarin, Owner, Twenty Hats, VA

❖ The Legacy of Foster Care: An Intergenerational Panel of Foster Care Alumni Cirrus
Alumni panelists from across generations discuss how they have integrated their experiences in foster care into their lives. They have come together in the hope that by sharing their stories you may become an even more effective ally to children and youth who follow in their footsteps as alumni.
Charles Lerner, Executive Director, Boston CASA, MA; Lauren Leemon, State Coordinator, Colorado CASA, CO, Rebekah Beltran, CASA Case Manager, Children’s Advocacy Center, TX, David Cea, Program Specialist, Clark County CASA, WA

❖ Mission Possible!! Developing and Maintaining a Positive Relationship with Your Child Welfare Agency Aspen
Do you really understand what a child welfare family case manager does and what their responsibilities are? Do you think child welfare staff understand what a CASA volunteer does and why? Often, there are misunderstandings between DCS and CASA with regards to our roles, rights, and responsibilities. How can we address these issues so they don’t keep coming up and taking our time? How can we better collaborate with child welfare agencies? This session will explore the role of DCS, the relationship between DCS and the CASA program, and what we can do to try to improve communication and reduce conflict so more time can be spent working with families and advocating for children.
Leslie Dunn, State Director, GAL/CASA, IN

❖ Knowing Who We Are: Diversity and Equity in Pre-Service Training and Continuing Education Ravenna
Positive racial and ethnic identity is critical for children in foster care. CASA volunteers’ work supporting them begins with understanding our own identities and biases; then learning how to consider racial and ethnic identities in advocacy work. This workshop will discuss strategies for incorporating anti-bias work into CASA training programs.
Mamadou Toure, CASA Supervisor, CASA for Children, OR; Yuko Spofford, Training Manager, CASA for Children, OR

❖ Improving Your Court Testimony Capitol Hill
This workshop will examine the range of court experiences a volunteer might encounter and provide assistance in dealing with these experiences, focusing on the top ten questions relating to testifying in court. It will cover preparation for testifying as well as the actual court appearance. Special attention will be paid to those volunteers who testify without the assistance of a lawyer.
Sharon Russell, CASA Volunteer, IN; Kelly Swartz, Director of Legal Services, Florida Guardian ad Litem Program, FL, Elizabeth Damski, Special Counsel Policy Development, Florida Guardian ad Litem, FL

❖ So You Want to Plan a Superhero Run? Here’s How to Get Started Metropolitan B
Capes and medals and bibs...oh my! Planning a fundraising event like a CASA Superhero Run can seem overwhelming. We will go over the
basics and show you how even a small program can plan a super fun event that actually makes money and gets your program noticed.

Session C  SUNDAY, MARCH 12, 3:30 – 5:00 P.M.

✪ Social Marketing: The Power of Engagement Cedar

Effective social media increased our public visibility, name recognition, and overall recruitment, resulting in 50% growth in volunteers. The creation and implementation of the online campaign “35 Voices of CASA” will be shared so all types of programs, boards, and volunteers can duplicate and implement the campaign on any budget.

Cheryl Pilon Meyer, CASA Program Volunteer Coordinator, Eighth Judicial District CASA Program, NV; Mary Ann Price, Public Information Officer, Eighth Judicial District CASA Program, NV

✱ The Volunteer Revolution: Helping Your Network Navigate Emerging Trends in Volunteer Engagement Ballard

Volunteer engagement is at the heart of the CASA mission, yet many local programs are struggling with the recruitment and retention of a diverse volunteer base. This interactive workshop will help state leaders identify emerging trends in volunteer engagement, assess what’s just noise and what is helpful for the CASA mission, and provide participants with innovative tools and ideas to leverage across their network.

John Lipp, CEO, California CASA Association, CA

❊ Designing Healthy, Supportive Child Parent Visitation Using Relationship Science and the Law Virginia

We will explain and discuss the laws currently guiding visitation and examine what the science of relationships and attachment can teach us about creating better, supportive visitation for children and their parents. Guidelines for preparing parents, creating ideal environments, and facilitating rewarding interaction opportunities will be explored.

JoAnne Solchany, PhD, ARNP, WA; Kelly Warner-King, JD, Co-Director, Court Improvement Training Academy, UW School of Law, WA

▲ Selecting Measures that Fit Your Program Aspen

Is your program stuck on what to outcomes to measure and how? You are not alone. This workshop looks at the role of outcomes measures in your organization. Outcome measures are as varied as CASA programs, and it is critical to find measures that fit your program’s desired impact and match your strengths. Learn from Colorado CASA and their collaborative coalition of program leaders who have spent several years identifying measures that work for all 16 programs in the state, without creating an added burden for volunteers and staff.

Tanya Camunas, Performance Measurement & Evaluation Committee

✦ How to Develop Your Network in a Rural Environment Diamond

Rural Leadership - Leaders are the life-blood of small towns and rural communities. We are all potential leaders. But are we thinking strategically about ways to strengthen our community networks? Attend this interactive workshop and explore ways to engage with community leaders in rural areas. Create an action plan and learn about how to assess the value of resources available to you in your community.

Lori Oviatt, Consultant

❊ Fundraising 101 for Board Members Jefferson

This workshop will help board members of local CASA programs learn the basics of fundraising, including how to engage board members, how to develop an annual fundraising plan and the different vehicles available for raising funds.

Sherri Gideon, Executive Director, CASA of Denton County, Inc.

❖ Empowered Educational Advocacy for CASA Volunteers Ravenna

Volunteers will learn practical strategies to positively impact the educational trajectory of youth in care. This workshop will cover key topic areas, including special education laws, the new Every Student Succeeds Act (ESSA), and targeted assistance for preschool and high school aged youth.

Dmetria C. Gibson, JD, M.Ed, Division of Children & Family Services, GA

❖ Developing Training Simplified Seneca

Your program director asks you to develop a Lunch-and-Learn program for volunteers on a topic of your choice. Where should you begin? What topic will you choose? How will you teach it? What materials or technology will you need? This training will provide a straightforward process for developing face-to-face training for your volunteers.
Christine Gornik, Volunteer Trainer, Florida Guardian ad Litem Program, 2nd Judicial Circuit, FL

Preparing Network Leaders for Primetime: Media and On-Camera Training Metropolitan B

So you’ve been asked to come on local television or to record a segment for your program’s new volunteer recruitment video? This workshop will cover the basics of video and radio interviews, including how to drive home your key messages, how to answer tough questions, what to wear, and how to develop soundbites that will resonate. The presenter will share tips and tricks for on-camera interviews and share common mistakes that interviewees make. Join us for an interactive session that will equip you to raise awareness of your CASA/GAL program’s mission and invite new donors, volunteers, and community supporters to join your cause!

Marie Kennedy, Vice President, Communications and Public Relations, Dignity Health, formerly Principal, CCO Sweet!, and National CASA Board of Trustee (2012 to 2016); Facilitator, CA; Shoreen Maghame, Managing Director, Corporate Practice, Burson Marsteller; previous reporter ABC news, CA, Callie Langford, Director Communications, CASA of Travis County, Texas

CASA Quarterbacks: A Decade Strong Cirrus

The CASA Quarterbacks program has been around for the past 10 years, but it hasn’t always been a “bed of roses”! The architects of the CASA Quarterbacks program will reveal the challenges they have faced, how they have addressed them, and the strategies that have worked well for recruiting and retaining male volunteers.

Paige Greene, Executive Director, Richland County CASA, SC; Melissa Bowman, Program Manager, Richland County CASA, SC, Pamela Nipper, Program Manager, Richland County CASA, SC

The Kinship Care Paradox: How to Support Youth in Placements Where We Most Want Them Redwood

This interactive workshop will explore the inherent tensions underlying our child welfare system’s approach to kinship care and offer innovative solutions to leverage critical resources to support these families. Participants will come away with an action plan to inform their individual advocacy and to implement meaningful reform in their communities.

Angie Schwartz, Policy Director, Alliance for Children’s Rights, CA; Brian Blalock, Law & Policy Coordinator, Tipping Point Communities, CA

Removing the Target: Keeping Foster Kids Out of the Child Trafficking Crosshairs Willow

Child abuse is widely recognized as a serious problem, not only because it results in long-term trauma, but also because it involves the abuse of power by adults over children in their care. Child abuse victims often find themselves as targets for child trafficking and exploitation. Violence and assault to children results in a variety of issues, including attachment, mood, and behavioral disorders as well as acute and post-traumatic stress disorders, putting them at a high risk for trafficking. This hands-on workshop will focus on the risk factors for children in foster care and advocacy efforts that can mitigate those risks for children in foster care. Group activities will teach how to build a rapport with this vulnerable population and equip attendees to advocate effectively for children in foster care who are being trafficked and exploited.

Natalie Deo, Program Director, CASA of Union County, NJ

The 5 C’s: Cultivating Communication & Collaboration for CASA & Child Protective Services Issaquah

Unreturned emails or phone calls? Not invited to meetings? Don’t know who the child’s worker is? When you’re a CASA/GAL, working with child protective services can be frustrating and a barrier to your work for advocating for children and youth in the foster care system. In this workshop, participants will learn and practice tips and techniques to improve collaboration and communication with their child protective counterparts.

Candice Dosman, Collaborative Family Engagement Manager, Texas CASA, TX; Carol Self, Lead Permanency Specialist, Department of Family & Protective Services, TX, Kevin Campbell, Founder, Center for Family Finding, TX
Session D  MONDAY, MARCH 13, 9:30 – 11:30 A.M.

✪ Measuring Well-Being  Cedar
ProKids of Cincinnati was an early adopter of performance measurement and is now a national thought leader on the collection of measures related to well-being. ProKids will present their work on well-being, an outcome of great interest around the network, and share the process for collecting and refining outcomes measures. Learn what has worked and hasn’t as you work to identify outcomes—on well-being and other critical areas—to measure and evaluate in your own program.

Kathy King, Professional Development and Education Director, Pro-Kids, OH; National CASA Performance Measurement & Evaluation Team, National CASA Association, WA

✱ Governance Initiative Kickoff  Ballard
This session is designed for State Directors as a kickoff for the Governance Initiative beginning as a collaboration with state organizations, National CASA and BoardSource. Come learn more about this Initiative and how it might help your state organization.

Bill Collins, National CASA Board of Trustees President; BoardSource Consultant, National CASA Association, BoardSource, DC

✦ Recruiting and Retaining CASA Volunteers in Rural Areas  Diamond
This workshop is aimed at rural CASA/GAL programs and will provide insights as to how to recruit, retain, and support volunteers in these areas. Many of the ideas presented can be applied to all programs.

Lenea Keltner, Director, Whitman County CASA, WA

▲ Staff Development, Retreats, Recognition & Retention  Aspen
It can be difficult to keep staff motivated and engaged. This workshop will help executive directors of local programs with ideas for how to fully develop staff, retain them, provide adequate and appropriate recognition and host energizing retreats.

Sherri Gideon, Executive Director, CASA of Denton County, TX

♣ Recognizing the Unique Needs of Infants and Toddlers in Foster Care  Redwood
Every six minutes, an infant or toddler is removed from his or her parents’ care because of suspected maltreatment. Because of the phenomenal rate at which their brains are developing, their experiences early in life lay the foundation for all the experiences that follow. This requires customized responsiveness from the child welfare system. Learn how to advocate effectively for children in this age group.

Darneshia Bell, Arkansas Training & Outreach Coordinator, Safe Babies Court Teams, AR; Tamara Keech, CASA Supervisor, Pulaski County CASA, AR

❊ When the Batterer Is the Parent: Domestic Violence and Children  Seneca
Research has documented a correlation between domestic violence and child abuse. This workshop will focus on the multiple forms of domestic violence and the relation to the batterer as the parent. The workshop will provide more information about the effects of domestic violence on children, protective strategies by the non-offending parent, and the community.

Michelle Zinke, Training & Resource Coordinator, Nebraska Coalition to End Sexual and Domestic Violence, NE

♣ Five Strategies to Help You Be Comfortable Working with LGBTQ Youth  Capitol Hill
“Your new client is gay.” If those words raise your anxiety level, this workshop is for you! Using safe, comfortable experiential learning techniques, the presenters will empower you with 5 strategies to help you be at ease and competent working with LGBTQ youth.

Dr. Chris Downs, The Downs Group, LLC, WA; Kippi Clausen, Vice President, The Downs Group, LLC, WA

❊ Raising Major Gifts from Individual Donors  Ravenna
Seeking large donations from individuals is the most important form of fundraising, yet it’s the one that organizations frequently neglect. We’ll discuss how to structure your program, break through barriers, and invite and inspire individuals to make major investments to transform the lives of the youth you serve.

William Jones, Development Consultant, CA

Learning Tracks Key:  
- State Directors = ✱  
- Rural Programs = ✺  
- Suburban Programs = ▲  
- Urban Programs = ✪  
- Volunteer Coordinators = ❖  
- CASA/GAL Volunteer Advocates = ♣  
- General Interest = ❊  

Please note: Schedule is subject to change
Foster Club Youth Panel  Cirrus
Join FosterClub Young Leaders; all current or former foster youth, who will share the wisdom they have gained through their own foster care experience. These Young Leaders will give voice to realities involved with foster care, such as courtroom experiences, separation from family and loved ones, and how having a knowledgeable adult supporter such as CASA can have a positive impact on transition within or from the child welfare system.
Samson Jones, Regina Austin, Alexis Baskas, Ellena Jones, Angel Petite, Foster Club

Blurry Lines: Boundaries as a CASA Willow
This energetic and creative workshop will prompt useful discussion with CASA volunteers, but will also provide CASA staff with a customizable training session to take back to their local programs to address issues such as boundaries and confidentiality.
Jenny Stotts, Executive Director, Athens CASA/GAL Program, OH; Tara Huffman, Volunteer Coordinator, Athens CASA/GAL Program, OH; Jess Chadwell, Assistant Volunteer Coordinator, Athens CASA/GAL Program, OH

Learner Centered In-Service Training Issaquah
Are you interested in upping the level of your in-service training and improving learning transfer? Participants will take content that is provided and design the “Anchor, Application and Future”
Cindy Bizzell, Administrator, Guardian ad Litem Division, North Carolina Administrative Office of the Courts, NC

Peer Coordinator Networking Session Virginia & University
Come meet with other CASA/GAL program staff who are utilizing the Peer Coordinator model to grow and sustain their programs. This session will be focused on discussion and resource-sharing.
Paige Beard, Director of Program Development, National CASA Association

The Power of Blogging and Thought Leadership for Nonprofits Jefferson
Most nonprofits who have tried to blog have failed miserably. For CASA programs, telling your story, engaging your community, and sharing the vital impact of your work is critical. Being recognized as the voice of those we serve and recognized as a thought leader about the topics that are critical to your supporters can be achieved most successfully through blogging. In this session, we will share the collective wisdom we’ve gleaned from dozens of nonprofit organizations who have stumbled upon the magic formula for becoming thought leaders in their community.
Jay Wilkinson, Founder & CEO, Firespring, NE

Expanding Volunteer Recruitment through Affiliate Organizations Cedar
Recruiting one volunteer at a time is how most of our programs operate. This workshop will introduce ways to boost volunteer recruitment by enlisting groups and organizations that have a tie to the agency, a board member, or a volunteer. Examples include alumni groups, faith-based communities, neighborhood groups, corporate employee resource groups, and professional/industry/trade associations, including those involving diverse individuals.
Kathleen LaValle, Executive Director, Dallas CASA, TX

Building Relationships with Elected Officials to Increase CASA Funding Opportunities Ballard
Nebraska CASA’s network of local programs will share their experience and lessons learned from its effort to increase state funding. The network received their first state funding in 2010 and has tripled it through two increases since that time.

Taking Care of Yourself; Symptoms of Secondary Trauma Stress Diamond
Giving too much? CASA Program Director Andrea Holt understands the importance of engaging in service to others and the toll that ‘helping too much’ can place on a body. Join her to learn about Secondary Trauma Stress and how to manage the symptoms that you may see within your program.
Andrea Holt, Executive Director, Shoals CASA, AL

Every Kid Needs a Family Willow
Every kid needs a family. This, we know. Whether “family” means a mother and father, a single
parent, a beloved aunt or uncle, a grandparent, or a caring foster or adoptive family, this bond gives meaning to our successes, cushions our hardships, and allows us to be most ourselves. Yet, today in America, 57,000 children are living in group placements. Workshop participants will learn about the Annie E. Casey Foundation’s Every Kid Needs a Family initiative, including limiting the role of residential treatment care to its intended purpose and how state and local leaders can work together to enhance family-oriented services and supports.

Robert Geen, Annie Casey Foundation; The Honorable William Thorne

♣ Advocacy for Teens and Young Adults Redwood
Working with teens and young adults is very different than working with younger children. This workshop will engage participants in a meaningful conversation about how we can effectively engage older youth, develop rapport, build trust, and be their allies as they navigate the foster care system and approach independence.
Carrie Sargavakian, CASA Supervisor, CASA for Children, OR; Debi Sakamoto, CASA Supervisor, CASA for Children, OR

♦ Positive Response: An Advocacy Tool for Success Seneca
Positive Response provides a practical day-to-day tool, engaging the child’s need to adapt and to survive. Behavior is what we see, but it’s not the starting point or basis for the advocacy decisions in today’s fast-paced world. Positive Response guides those raising and advocating for children.
Christine Slette, Executive Director, CASA Del Norte, CA; Thomas Rector, Trainer Foster Kinship Care Education Program, College of the Redwoods, CA

♦ Victims of Crime Act (VOCA) Funding: Taking Next Steps to Increase Services to Child Victims of Abuse + Neglect Ravenna
With the huge increase in Victims of Crime Act (VOCA) assistance funds, additional thousands of traditional and newly identified victim service programs will rely on financial support from the federal Crime Victims Fund through state VOCA funding to serve millions of victims of all types of crimes every year. This workshop will explain for local CASA/GAL programs and state organizations how the Crime Victims Fund works, where the money comes from, where it goes, and the requirements and challenges for VOCA victim assistance program funding.
Steve Derene, Executive Director, National Association of VOCA Assistance Administrators, National Association of VOCA Assistance Administrators

♦ Communicating in a Crisis: Do’s and Don’ts for Managing a PR Nightmare Metropolitan B
What should you do when a volunteer goes rogue? How should you manage media interest in a crisis situation? How can National CASA help you? This workshop will answer these questions and more and show why a crisis communications plan is essential to managing unfortunate incidents. Using case studies, this interactive workshop will introduce best practices to help your program in crisis preparation that your staff and volunteers can use to weather the storm.
Marie Kennedy, Vice President, Communications and Public Relations, Dignity Health, formerly Principal, CCO Sweet, and National CASA Board of Trustee (2012 to 2016); Facilitator, CA; Sally Poliak, Executive Vice President, Corporate Practice, Weber Shandwick, WA, Callie Langford, Director of Communications, CASA of Travis County, TX

♣ Trauma and Resiliency: Strengthening the Capacity to Heal Cirrus
Adverse childhood experiences (ACEs) have a tremendous impact on children. However, resiliency factors can mitigate this impact and help create positive outcomes. This session will provide an overview of the ACE study, resiliency factors, and how we can strengthen and build on these factors.
Michelle Zinke, Training and Resource Coordinator, NE

❖ The Peer Coordinator Model—Building Capacity for Your Organization Aspen
CASA of Lane County helped to pilot the CASA Peer Coordinator Model beginning in 2011. In five years we have grown to advocate for 42% more children while lowering our cost per child. This presentation will demonstrate lessons learned in implementing the Peer Coordinator model and how to make it work for your organization.
Heather Murphy, Executive Director, CASA Lane County, OR; Louise Vanderford, Program Director, CASA Lane County, OR, Robben Lyons, Volunteer Coordinator, OR

▲ Getting It Done in a Small Town: Volunteer Recruitment in Suburban and Rural Areas Issaquah
Volunteer recruitment in suburban and rural areas brings challenges, especially when the
service area is large and the population is small. Learn about techniques and methods that Florida’s 2nd Judicial Circuit Guardian ad Litem employs to cover a six-county area with a low population while also ensuring more than 95% representation of all children in the dependency system. Presenters will also share how the program continues to have a sustainable volunteer base in the outer counties.

Sara Blumenthal, Volunteer Recruiter, Guardian ad Litem Program, FL; Deborah Moore, Circuit Director, Guardian ad Litem Program, FL

❖ A Groundwater Analysis of Institutional & Structural Racism: Part I Virginia

This workshop will explore institutional racism, a root cause of disproportionality in child welfare, as well as in the juvenile justice and education systems, where collaboration is critical in order to realize National CASA’s vision of a world where every abused or neglected child has the opportunity to thrive in a safe and loving home.

Joyce James, Racial Equity Consultant, Joyce James Consulting, TX; Dr. Vicki Lott, Associate Racial Equity Consultant, Joyce James Consulting, TX; Dr. Joe Lott, Associate Professor, University of Washington, WA

❖ Developing Training Simplified Capitol Hill

Your program director asks you to develop a Lunch-and-Learn program for volunteers on a topic of your choice. Where should you begin? What topic will you choose? How will you teach it? What materials or technology will you need? This training will provide a straightforward process for developing face-to-face training for your volunteers.

Christine Gornik, Volunteer Trainer, Florida Guardian ad Litem Program, 2nd Judicial Circuit, FL

Session F MONDAY, MARCH 13, 3:30 – 5:00 P.M.

❖ Strategies in Recruiting Diversity within Your CASA Program Cedar

Many programs struggle with recruitment of volunteers, in particular, recruitment of men and volunteers of color. We will explore effective strategies to recruit these particular populations of volunteers.

Jesus Rome, CASA Program Manager, Umatilla Morrow CASA, OR; Diane Shockman, CASA Coordinator/Family Support Home Visitor, Umatilla Morrow CASA, OR, Charles Clupny, CASA Advocate, OR

❖ Effective Use of Social Media at the State Level Ballard

Learn expert tips and best practices to improve your personal social media interactions plus get tactics that will help you empower local programs and volunteers. Discover how to create engaging campaigns across multiple platforms even when you are short on time and resources.

Elizabeth Ringwald, Content Strategy Consultant, Producer for Start it Up Seattle

❖ Collecting Data and Making Your Case for Small Programs Diamond

Are you part of a small CASA/GAL program with limited resources or a program that doesn’t think you have the time or resources to collect outcome measures? Come hear about effective strategies to collect quality data in smaller programs to drive your mission and demonstrate results.

Tonya Buchanan, Ohio CASA/Parachute CASA, OH

❖ How to Think BIG When You Are Small Aspen

It can be a struggle for CASA programs to expand capacity and fundraising. This workshop will help programs create a development plan and teach them how to utilize existing resources and seek out new ones. Attendees will walk away with concrete examples and activities to take back as action items. Even small programs can have BIG results.

Mandy Zalich, Executive Director, CASA of Westmoreland, PA; Sherrie Dunlap, Director of Development, CASA of Westmoreland, PA

❖ How to Change Your Entire Staff in 180 Days and Not Lose Your Mind Cedar

This workshop is intended to educate programs on succession planning and ensuring program integrity and services during periods of staff change or turnover.

Robert Pelfrey, Program Coordinator, Athens-Oconee CASA, GA; Susie Weller, Executive Director, Children First, Inc., GA

Please note: Schedule is subject to change
_dispelling the apprehension of working within american indian communities seneca
this workshop will give brief context of historical trauma and its effects on american indian communities and families, focusing mainly on how the relational worldview is misunderstood by people raised with a linear worldview. learn about cultural differences, tribal perspectives, and building relationships to dispel the apprehension of working within american indian communities. gain introductory knowledge to be an effective advocate for american indian children. laura bentle, casagal coordinator, pierce county juvenile court, wa; buffy via, casagal coordinator, pierce county juvenile court, wa

忸 two white girls talking privilege: a tool kit for recognizing and addressing bias with casa volunteers redwood
this workshop will help to build a toolkit for recognizing and addressing privilege and bias to support better advocacy and volunteer retention. participants will learn how to sensitively and effectively identify and address bias and issues related to privilege with volunteers as they arise in advocacy work. the workshop will address how to open up a sensitive and ongoing dialogue about bias and diversity with volunteers and staff. maegan mattock, msw, senior program coordinator, casa los angeles, ca; kendra singer, lfmt, senior program coordinator, casa los angeles, ca

※ managing volunteer risk university
this session will outline and teach casa/gal volunteers how to reduce and manage risk to your program, staff, and volunteers to ensure everyone is protected. this session will look at how to ensure that all policies and procedures are followed for staff and advocates, what happens if policies are broken, and how to handle the situation. amanda frankenberger, advocate coordinator, casa of the 2nd judicial district, ar

※ right use of power—ethics in the changing world of youth services capitol hill
“right use of power” is an important component when building trust and engagement with youth, but complex power dynamics and differentials can be challenging. during this highly interactive workshop, learn how skillful use of power can help develop skills and attitudes that will increase your ability to use your power productively. kippi clausen, vice president, the downs group llc, co; dr. chris downs, president, the downs group llc, co

※ how family drug courts are changing the lives of children and families ravenna
this workshop will explore the role of casa as an integral part of a family drug court team, and highlight the value in bringing the child's voice to the table as a necessary collaborative practice when determining family readiness. dr. nancy k. young, executive director, children and family futures, ca; jill murphy, family treatment court coordinator, king county family treatment court, wa, luis galvan, casa program manager, king county casa, wa

※ youth sexual and gender identity: becoming a frontline resource issaquah
this workshop will help advocates and professionals become frontline resources for lgbtq+ youth. through small group activities, large group discussions and lecture, presenters will guide participants through identifying legal rights and needs for queer youth. participants will practice forming recommendations in order to apply this information within their communities. maegan brundage, msw, dependency and neglect case supervisor, casa of the pikes peak region, co; michael maestas, casc ii, dependency and neglect supervisor, casa of the pikes peak region, co

※ ready. set. connect. reloaded! equipping fierce advocates with technology metropolitan b
this workshop will enhance the volunteer coordination toolbox by featuring technology solutions and information to enable you to empower and support casa volunteers. learn how technology solutions can help you increase the quality of casa advocacy, boost volunteer engagement, and retention and enhance volunteer connectivity. ann mathis, volunteer coordinator, children’s voice casa, inc., ga; joy bates, recruitment and training coordinator, children’s voice casa, inc., ga

※ improving your court testimony greenwood
this workshop will examine the range of court experiences a volunteer might encounter and provide assistance in dealing with these experiences, focusing on the top ten questions relating to testifying in court. it will cover preparation for testifying as well as the actual court appearance. special attention will be paid to those volunteers who testify without the assistance of a lawyer. sharon russell, casa volunteer, in; kelly swartz, director of legal services, florida guardian ad litem program, fl; elizabeth damski, special counsel policy development, florida guardian ad litem program, fl
A Groundwater Analysis of Institutional & Structural Racism: Part II
Virginia
This workshop will explore institutional racism, a root cause of disproportionality in child welfare, as well as in the juvenile justice and education systems, where collaboration is critical in order to realize National CASA’s vision of a world where every abused or neglected child has the opportunity to thrive in a safe and loving home.
Joyce James, Racial Equity Consultant, Joyce James Consulting, TX; Dr. Vicki Lott, Associate Racial Equity Consultant, Joyce James Consulting, TX, Dr. Joe Lott, Associate Professor, University of Washington, WA

Many years of research and model adaptations have influenced how the world finds and engages family members today. Hear about how this work has changed and grown over the last decade and how it will continue to evolve.
Candice Dosman, Collaborative Family Engagement Manager, Texas CASA, TX; Kevin Campbell, Founder, Center for Family Finding, TX

Overview of Revised Training Curriculum Metropolitan A
Interested in learning more about the revised Pre-Service Training Curriculum? Come to this workshop, where the Curriculum Development Committee and National CASA Staff will present an overview of the revision as well as share next steps.
Curriculum Development Committee; National CASA Staff, National CASA

Networking Circles TUESDAY, MARCH 14, 9:45 A.M. AND 10:45 A.M.
Still looking for more ideas and resources? Looking for an opportunity to network with more of your peers? The final two sessions of this year’s conference are built to enable CASA/GAL attendees to participate in two, 45-minute Networking Circles on a variety of topics. Networking Circles provide an opportunity to discuss new concepts with your colleagues, share ideas and resources, and discuss challenges and successes.
We invite you to participate in the two different topical areas. While your thoughts are still fresh, meet with colleagues and:
• Express your opinions
• Share your best ‘aha’ moments
• Identify your burning questions
• Share resources and ideas
The safety and security of attendees and staff is the first priority of National CASA and the Seattle Sheraton. In case of an emergency, please dial 911 from any house phone and notify a National CASA staff member.
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Acknowledgments

Thank you to all of the sponsors, exhibitors, volunteers, and the CASA/GAL network for all the contributions made to make this year’s conference a success.

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CasaManager
Child Welfare Information Gateway
ChildTrack
Firespring
FosterClub
Gesture
Integration Architects
Loyola University Chicago
Missouri Community Action Network
Nonprofits Insurance Alliance Group
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Karen Burns, Newark  
Tracy Cook, Cincinnati  
Rick Cooke, San Antonio  
Mark Dinglasan, Chicago  
Dana Frady, Charlotte  
Sonya Galvan, Houston  
Richard Harris, Washington, DC  
Robbyn Ingram, Atlanta  
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Sharon Lawrence, San Diego  
William Myers, Louisville  
Lisa Petersen, Seattle  
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