

1. What is VolunteerMatch?

VolunteerMatch is a nonprofit, online service that matches potential volunteers with community service organizations throughout the United States. VolunteerMatch has partnered with National CASA to provide an easy way for CASA programs to recruit volunteers online.

Visitors to the VolunteerMatch network (volunteermatch.org) are able to locate a CASA program near them to get involved. On average, each opportunity posted on the VolunteerMatch network generates 10 referrals!

2. How do I recruit volunteers on VolunteerMatch?

To register your organization on VolunteerMatch, visit casa.volunteermatch.org/post/register/np/overview.jsp, review the *Registration Overview* and click “Begin Registration.” Registration takes about 15 minutes to complete. Be sure to have your complete mission statement, EIN (tax ID number) and volunteer opportunity information handy when you register.

3. How much does it cost to become a VolunteerMatch member?

VolunteerMatch membership is free. Once you've become a member, you can decide on a service level that's right for you and your organization. The “Basic” service is free of charge and offers standard recruiting tools. The “Community Leader” service is \$11.95/month or \$135/annually and offers participating organizations unlimited recruiting privileges, a 15% discount on Multi-ZIP listings and a suite of services to make it easier to attract and manage volunteers. For more information about “Community Leaders,” visit volunteermatch.org/nonprofits/services.

4. Will my opportunity listings expire?

Yes. VolunteerMatch prides itself on providing new and updated content. It requires nonprofits to review their listings on a six-month basis to ensure that all information, including contact email, opportunity description and event dates are still accurate. A reminder will be sent to you to update your listing's expiration date or create a new listing before your listing expires.

5. What if I have a technical problem or question?

You can contact VolunteerMatch with questions or concerns by emailing casa_support@volunteermatch.org. VolunteerMatch Community Services will respond to your question within 48 hours. Alternatively, you can call the VolunteerMatch Community Services line Monday through Friday, 9:00 a.m. – 5:00 p.m. PST at (415) 241-6872.