

The National CASA Association

Annual Local Program Survey Report 2014



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Introduction

The mission of the National Court Appointed Special Advocate (CASA) Association, together with its state and local members, is to support and promote court-appointed volunteer advocacy so that every abused and neglected child can be safe, establish permanence and have the opportunity to thrive.

National CASA Association, headquartered in Seattle, WA, functions as a resource to support and increase the capacities of state organizations and local programs so that they can serve more abused and neglected children and serve them better. National CASA Association provides state and local program representatives with training and technical assistance in a variety of areas including: program development, volunteer recruitment and training, quality assurance, program best practices, public awareness, evaluation, and resource development. National CASA Association also provides grant funds to local and state programs to promote growth and quality.

Every year the National CASA Association surveys both state organizations and local programs to get an accurate reflection of the structure and operation of programs across the country. In 2014, the Court Appointed Special Advocate/guardian ad litem (CASA/GAL) network consisted of 949 local and state programs.

The findings illustrated by these survey results are critically important to tracking the growth and development among state organizations and local programs, securing funding from diverse sources, and helping National CASA Association to better serve state and local organizations. Thank you to all organizations that responded to the survey this year. The valid response rate this year for key indicator data was 92% for children served and 93% for volunteers.

In addition to the data presented in this report, respondents were asked to provide ways in which National CASA Association can provide further assistance to local programs. The responses to this question have been passed on to the appropriate teams at National CASA Association for review.

Data Notes:

- 1) Median values are frequently used in this report rather than averages because of the wide range of responses resulting from dramatically different state organization sizes and budgets. Reporting the average for such a wide range with a small total number of respondents would result in findings that are skewed toward the higher end. A median indicates that half of the organizations had more than the median amount and half had less.
- 2) Due to rounding, some percentages may total 99 percent or 101 percent rather than exactly 100 percent.
- 3) Key indicator estimates are made using a direct proportional calculation. With an over 90 percent response rate for most indicators and the general agreement that the non-respondents look similar as a group to the respondents (i.e. mainly regarding size of program using the urban/rural/mixed categories) the actual sums reported are projected to the total population of programs assuming the reported sums are in equivalence to the proportion of programs the sums represent. In other words, if 90 percent of programs report X then X must represent 90 percent of the actual total. These are computed separately for each indicator.
- 4) Local programs in North Carolina, South Carolina, Utah, and Florida reported their data cumulatively through their state organizations, which may affect findings based on medians or findings where the data has been divided to compare subgroups such as urban, rural and suburban/mixed programs.

Finding Highlights

Children Served in 2014

CASA/GAL programs served an estimated total of 251,165 children in 2014, 207,458 of whom were served by volunteers. More than 97,000 new children were assigned to a volunteer and over 94,000 children's cases were closed.

Sixty-three percent of programs reported that at least one child received advocacy services provided by a paid CASA/GAL staff person. An estimated total of 41,686 children were served by these paid staff persons. The average length of time paid staff acting in an advocacy capacity was assigned to a child was 9.5 months.

Volunteers in 2014

An estimated 76,327 volunteers participated in CASA/GAL programs in 2014, and 24,186 new volunteers were trained—a median of 12 new volunteers in each program. Last year, 16,463 volunteers left their programs—a median of seven per program.

The average number of cases to which a volunteer was assigned at one time was 1.5 cases, representing 2.6 children. The average length of time a volunteer was assigned to a child was 18.8 months.

Program Revenue and Costs per Child and Volunteer

For the fiscal year ending no later than December 31, 2014, median total revenue was \$145,210, ranging from \$94,200 in rural programs to \$413,000 in urban programs. Cumulatively, programs reported more than \$304 million dollars in revenue, more than half of which came from public sources.

Cost per child and volunteer is a median cost; indicating half of the organizations had a cost higher than the median amount and half lower. Costs per child and volunteer vary widely by program due to a number of factors including program location, structure, budget and staff size. The cost per child or volunteer in a specific community can be obtained from the CASA/GAL program serving that community. The median cost per volunteer for all programs was \$3,290, and median cost per child was \$1,140.

Local Program Staff

Programs reported 4,599 staff working in local CASA/GAL program offices in 2014, 75 percent of whom worked full-time and 25 percent part-time. The median FTE (full-time equivalents) for all programs was 3.0. A total of 318 FTE were gained network-wide and 72 FTE were lost.

Typical* Local Program Snapshots

	All Programs	Urban Programs	Rural Programs	Mixed/Suburban Programs
Number (Percentage)	757 (100%)	82 (11%)	390 (52%)	277 (37%)
Program Age	19 years	27 years	15 years	21 years
Paid Employees	3	7	2	4
Full-time Employees	2	5	2	3
Part-time Employees	1	1	1	2
Active Volunteers	42	103	27	66
New Volunteers Trained	12	38	8	19
Volunteers Departing	7	20	4	11
Volunteer Hours/Program	2,886	7,950	1,750	5,050
Children Served (Total)	124	257	85	181
New Children	49	108	32	70
Cases Closed	45	95	30	62
Children Provided Advocacy by Paid Staff (if 1 or more)	9	16	8	11
Children Monitored by Program (if 1 or more)	25	16	20	40
Children Unserved	64	635	25	116
Total Revenue	\$145,210	\$413,000	\$94,200	\$202,290
Expenses	\$141,330	\$425,930	\$89,540	\$198,450
Costs per Volunteer**	\$3,290	\$3,780	\$3,250	\$3,180
Costs per Child**	\$1,140	\$1,470	\$1,070	\$1,200

* These numbers are based on the median values, meaning that half of the programs had more than the median value and half had less. The programs self-identified as serving a primarily urban, rural, or mixed/suburban area.

**Costs per child and volunteer vary widely by program due to a number of factors including program location, structure, budget and staff size. The cost per child or volunteer in a specific community can be obtained from the CASA/GAL program serving that community.

Trends in Key Indicators

Total number of children advocated for in 2014:
An estimated 251,165 children received advocacy services by all CASA/GAL programs.

Total number of volunteers in 2014:
Estimated 76,327 volunteers in all CASA/GAL programs.

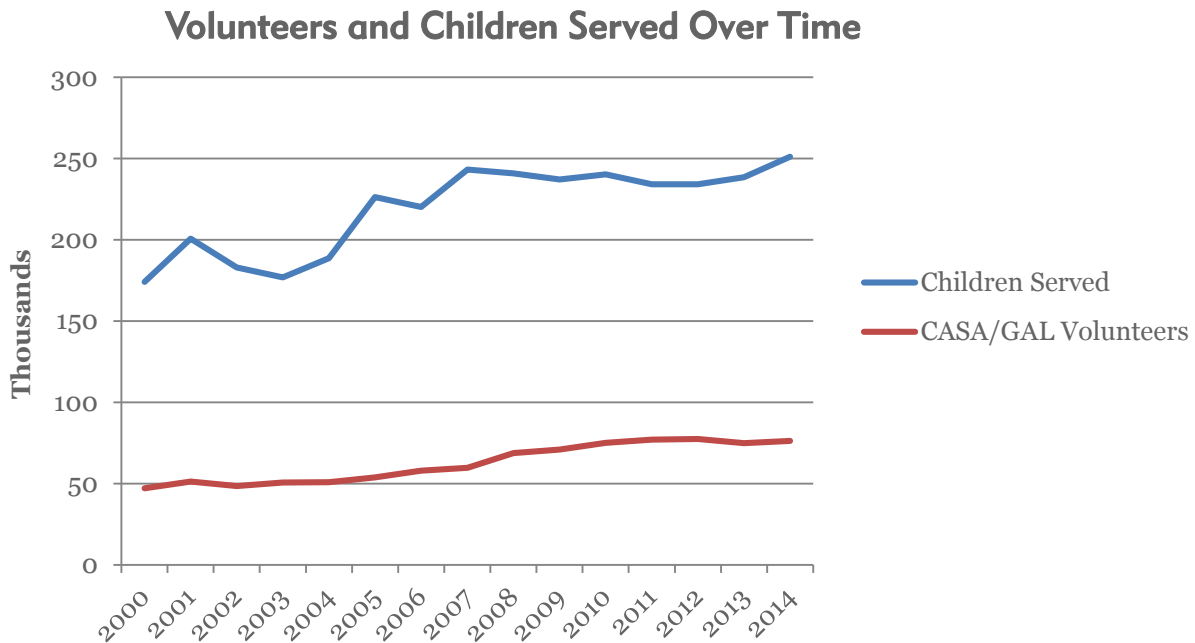


Chart note: Prior to 2011, numbers for children served included cases monitored by staff.

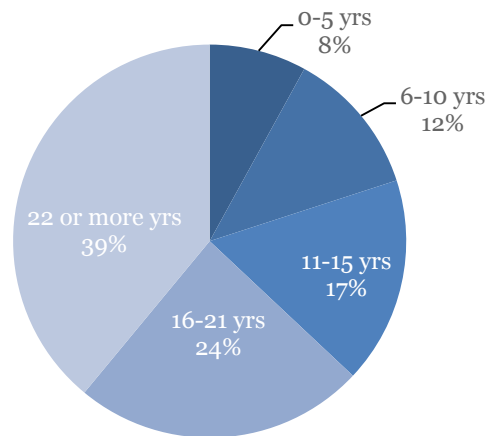
Estimates are projections based on actual totals reported by local programs. Over the past seven years, key indicator data for children and volunteers has been received from an average of 93 percent of programs. This year, both the estimated number of children served and CASA/GAL volunteers increased compared to 2013.

Precise key indicators data is found in [Data Appendix Table A](#).

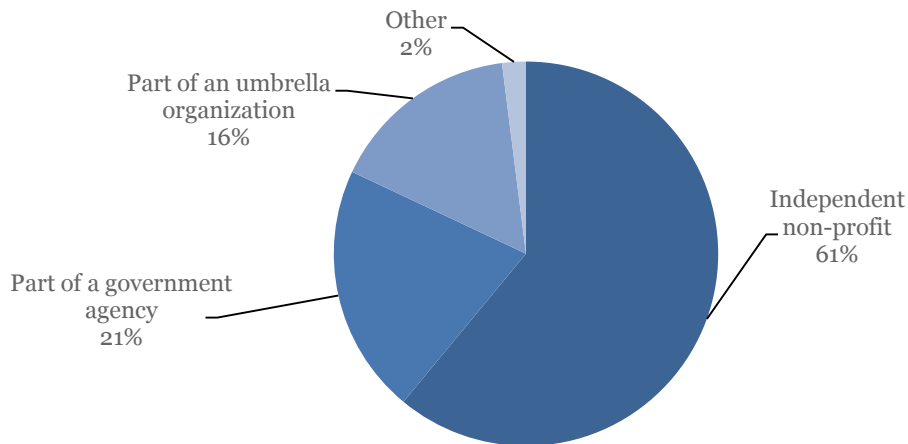
Characteristics of Programs and Service Areas

Median program age was 19 years, ranging from a median of 15 years for rural programs to a median of 27 for urban programs. The majority of programs were independent non-profits (61%) and had a Friend of the Court or Guardian ad litem model (79%); 18% had a CASA/GAL attorney team.

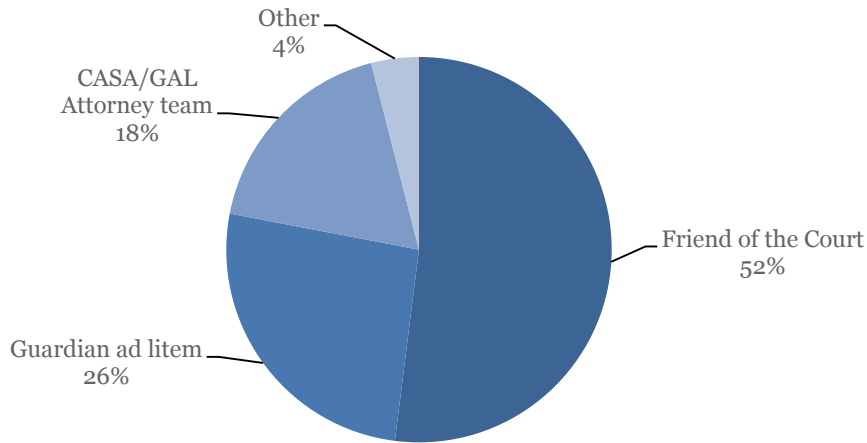
Program Age



Administrative Structure

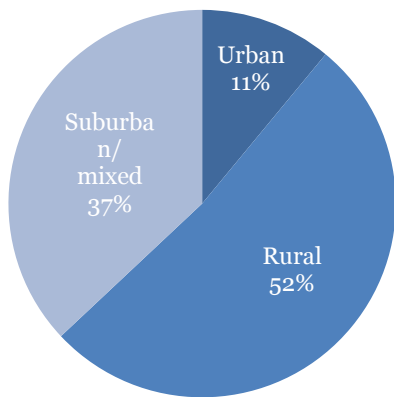


Model Type

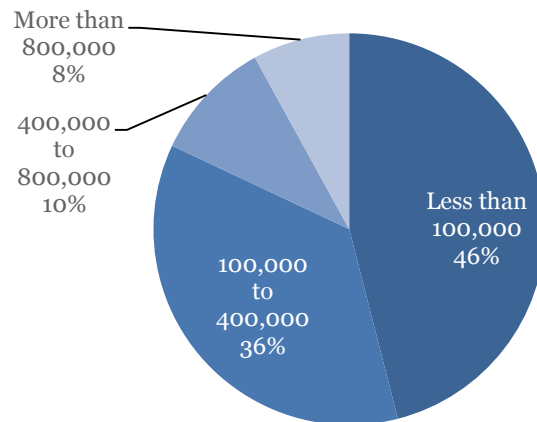


Just over half of local programs served rural areas. Correspondingly, nearly half of the programs served areas with populations of less than 100,000 people. Sixty percent served one county, and 77 percent served one court district. Eighty-three percent of programs served the entire court district or jurisdiction in which it was located.

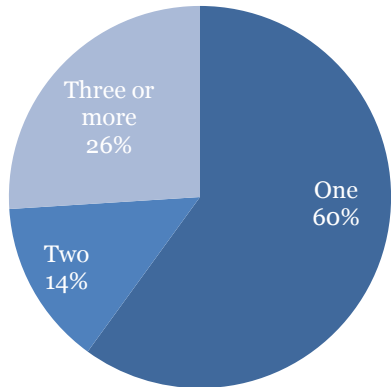
Service Area



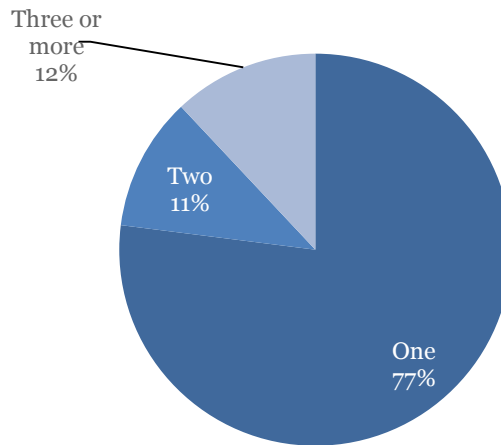
Population of Service Area



Number of Counties Served



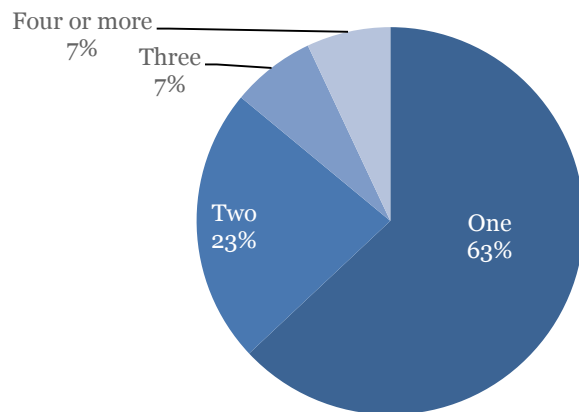
Number of Court Districts Served



Additionally, 19% of local programs operated at least one remote or satellite office in other counties or courts within the jurisdiction. A total of 322 such remote offices operated.

Another 1.5% of local programs served in a tribal court, a court operated by an American Indian/Alaska Native tribe for tribal members. A total of 12 tribal courts were served.

Number of Remote or Satellite Offices*

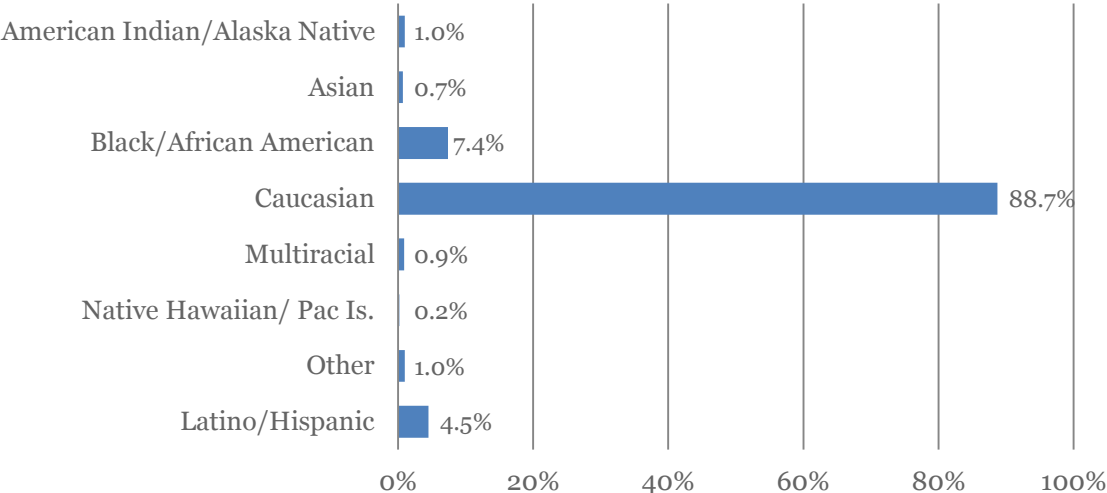


* If the program operated at least one such office (N=139 local programs)

Boards of Directors

Eighty-three percent of programs reported having a governing board of directors. The majority (58 percent) of board directors were female; 42 percent were male. The majority of board members were Caucasian/non-Hispanic/non-Latino; complete racial data is found in [Data Appendix Table B](#) (N=7,274 board members).

Race and Ethnicity of Board Members



Program Revenue

For the fiscal year ending no later than December 31, 2014, median total revenue was \$145,210, ranging from \$94,200 in rural programs to \$413,000 in urban programs. Program revenue increased with program age as shown in the table below. Cumulatively, programs reported more than \$304 million dollars in revenue, more than half of which came from public sources (table on Page 14).

The median cost per volunteer* for all programs was \$3,290, and median cost per child* was \$1,140. Costs per volunteer varied by area served and age of program more than in past years. Costs per volunteer or child are based on program expenses and the total number of volunteers or children served.

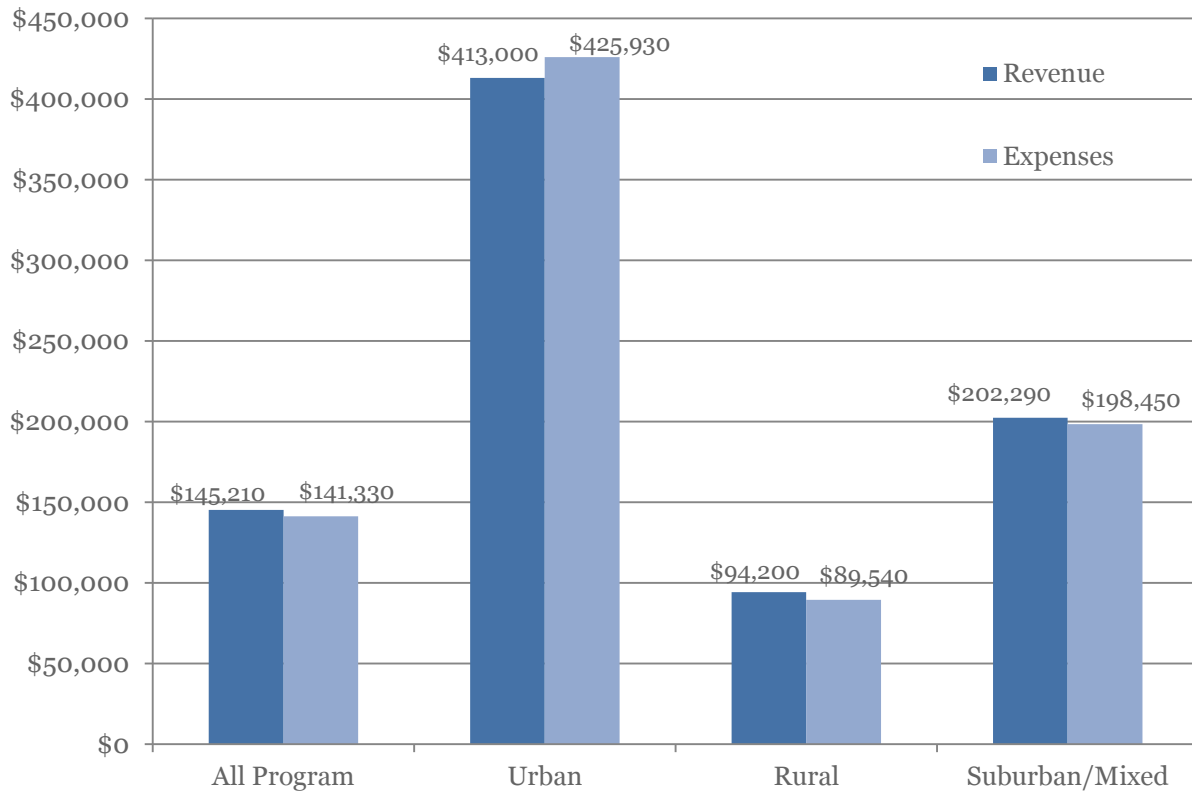
*Cost per child and volunteer is a median cost; indicating half of the organizations had a cost higher than the median amount and half lower. Costs per child and volunteer vary widely by program due to a number of factors including program location, structure, budget and staff size. The cost per child or volunteer in a specific community can be obtained from the CASA/GAL program serving that community.

Median Revenue, Expenses, and Costs per Volunteer and Child Served by Area Served and Program Age

	Median Total Revenue	Median Total Expenses	Median Cost per Volunteer*	Median Cost per Child*
All programs	\$145,210	\$141,330	\$3,290	\$1,140
Area Served				
Urban Programs	\$413,000	\$425,930	\$3,780	\$1,470
Rural Programs	\$94,200	\$89,540	\$3,250	\$1,070
Suburban/Mixed Programs	\$202,290	\$198,450	\$3,180	\$1,200
Age Of Program				
0 – 5 Years	\$52,770	\$55,380	\$2,390	\$1,160
6 – 10 Years	\$98,300	\$95,820	\$3,160	\$1,030
11 – 15 Years	\$132,680	\$124,970	\$3,050	\$1,230
16 – 21 Years	\$144,800	\$145,170	\$3,510	\$1,140
Over 21 Years	\$203,910	\$199,720	\$3,350	\$1,150

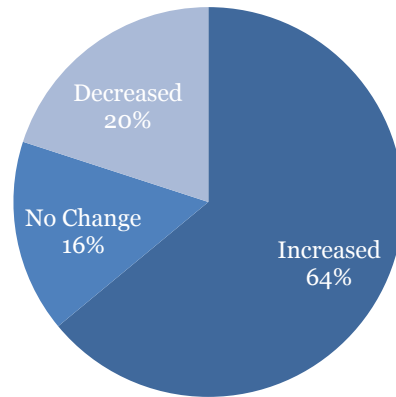
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2014 Median Total Revenue and Expenses by Area Served



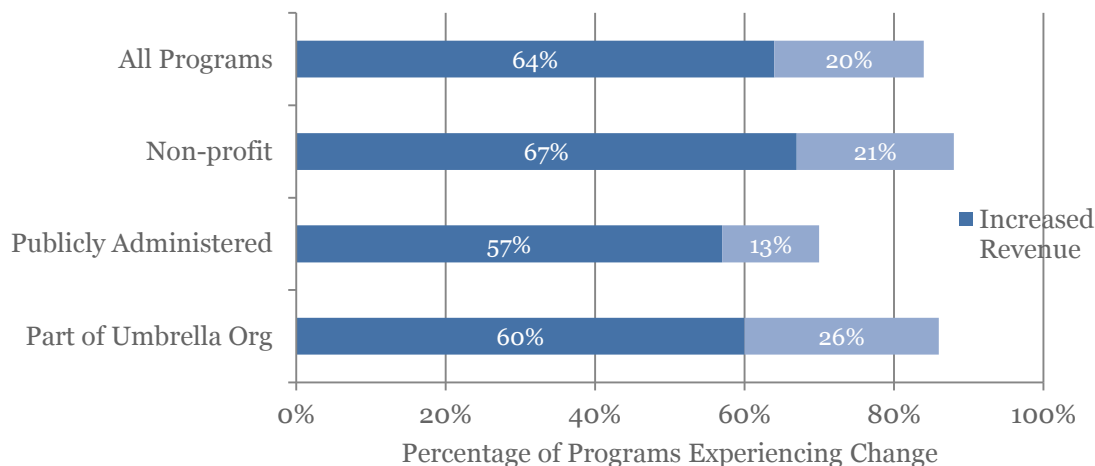
More than 80% of programs reported a change in revenue this year, as shown in the pie chart below. Rural programs were most likely to experience decreases (24 percent compared to 13 percent in urban and 16 percent in suburban/mixed areas).

Change in Programs' Revenue, 2013 to 2014



The percentage of programs experiencing revenue change varied somewhat depending on administrative structure, with non-profit programs and umbrella organizations most likely to have revenue changes (88 percent and 86 percent in 2014) and publicly administered programs least likely (70 percent experienced changes). Non-profits were also most likely to experience increased revenue compared to 2013 (67 percent did), and publicly administered were least likely to experience increased revenue (57 percent did), though a much greater percentage of publicly administered programs saw increases than in the previous year. Overall in 2014, a much greater proportion of revenue change was increased revenue compared to the changes experienced in 2013.

Revenue Change by Administrative Structure



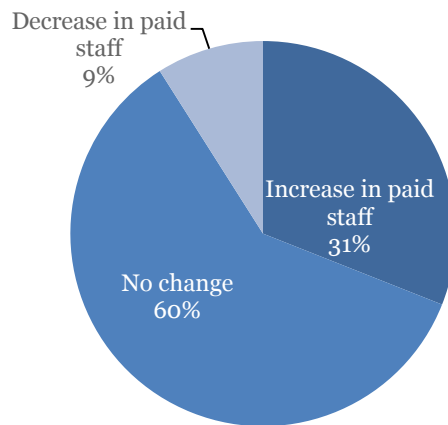
Program Revenue by Source

Funding Source	Percentage Reporting Received	2014 Median Amount	2014 Total Amount Reported
Public Categories and Subtotal			\$168,413,574
State Court Administration	24%	\$40,320	\$36,054,431
Local Court	22%	\$29,670	\$13,348,011
State–Direct from State Government	25%	\$35,000	\$56,073,435
State–via Pass-through from State CASA/GAL Org	38%	\$31,390	\$15,352,607
State–All Other State Funds	10%	\$16,500	\$2,416,821
County Other than Through Local Court	37%	\$20,000	\$16,211,037
City Other than Through Local Court	12%	\$5,680	\$1,176,709
Court Improvement Program	4%	\$12,290	\$464,745
National CASA Grant	19%	\$30,000	\$4,179,001
VOCA (Victims of Crime Act)	35%	\$37,360	\$11,623,706
Children’s Justice Act funds	4%	\$4,020	\$246,360
CDBG (C’ty Dvlpmt Block Grant)	5%	\$12,570	\$920,787
TANF	4%	\$143,440	\$5,536,534
Title IV-E	12%	\$6,240	\$2,835,631
Other Federal Funding	7%	\$21,580	\$1,973,759
Private Categories and Subtotal			\$87,304,877
Corporations	43%	\$6,640	\$6,958,306
Individual Donors	65%	\$10,200	\$19,348,298
Membership Dues	3%	\$2,540	\$304,511
United Way	47%	\$12,670	\$7,987,076
Foundations	55%	\$21,250	\$29,295,501
Kappa Alpha Theta	10%	\$4,000	\$643,813
IOLTA (Interest on Lawyers’ Trust Acct)	6%	\$1,410	\$181,910
Churches/Other Religious Orgs	24%	\$1,420	\$540,455
Community Service Orgs/Clubs	33%	\$2,230	\$1,569,511
In-kind Good and Services	43%	\$12,000	\$20,475,496
Fundraising Categories and Subtotal			\$49,054,537
Fundraising Events	68%	\$24,920	\$36,943,392
Product Sales	5%	\$470	\$145,958
Other Sources	45%	\$5,000	\$11,965,187
Total Revenue		\$145,210	\$304,772,988

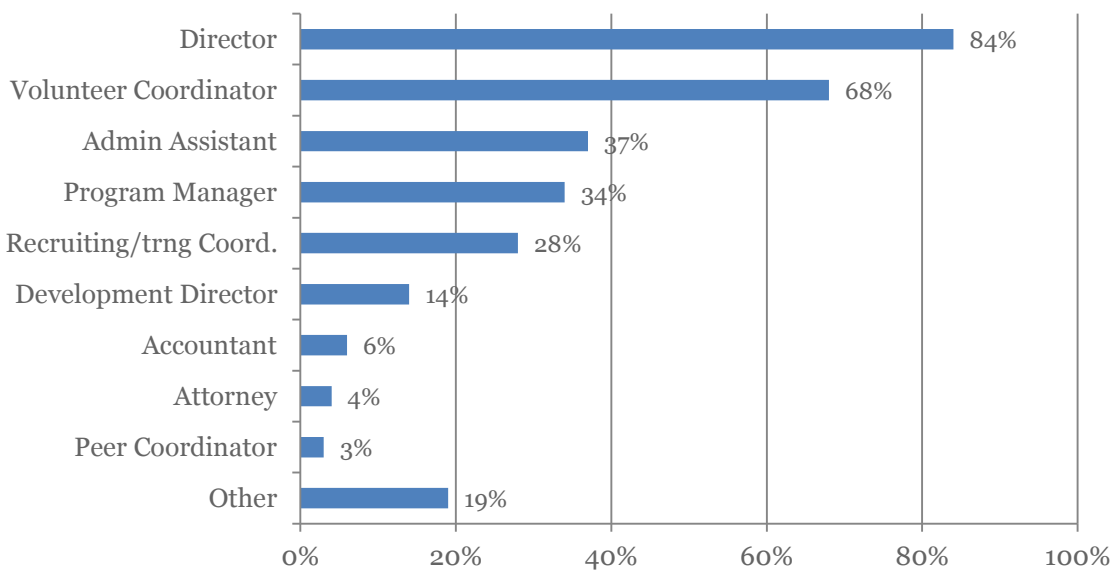
CASA/GAL Program Staff

Programs reported 4,599 staff working in local CASA/GAL program offices in 2014, 75 percent of whom worked full-time and 25 percent part-time. The median FTE for all programs was 3.0. The majority of programs reported no change in the number of paid program staff, though a higher percentage reported increases than the previous year. For those programs reporting a gain, the average increase was 1.2 FTE. Of those reporting a loss, the average decrease was 1.3 FTE. A total of 318 FTE were gained network-wide and 72 FTE were lost.

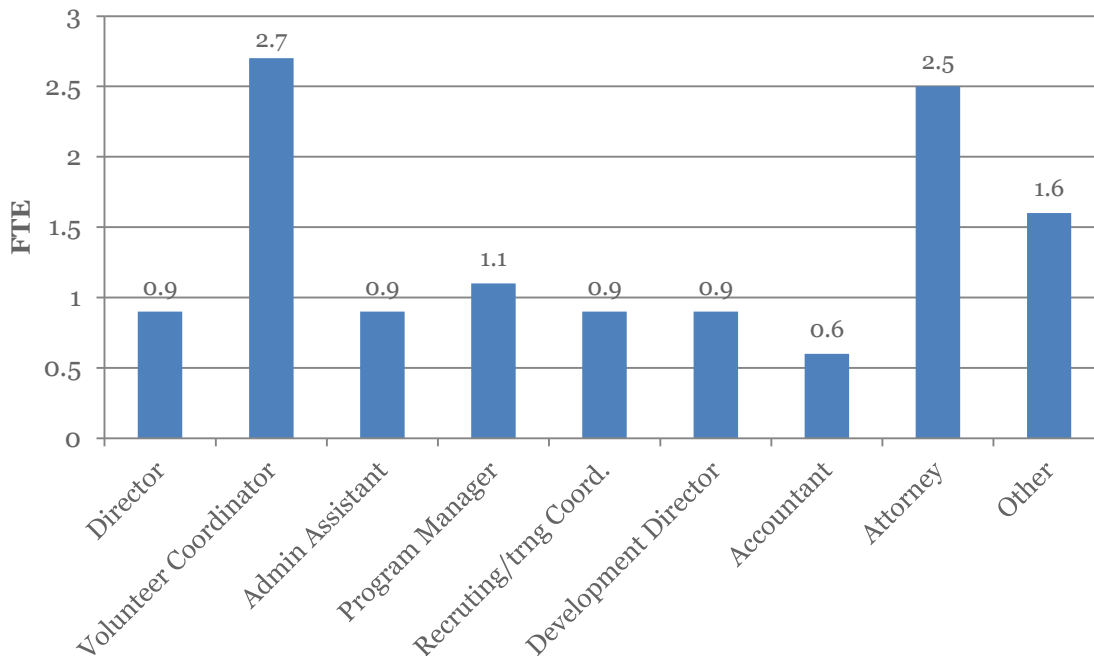
Change in Staffing Levels, 2013 to 2014



Percentage of Programs with Given Staff Positions



Average FTE by Staff Position



In addition to the staff positions above, 12 percent of programs (93 programs) reported using peer coordinators, yet only 3 percent of programs reported any level of FTE for peer coordinators. (These data were collected from different survey questions, both asking about peer coordinators.) Among programs that reported an FTE for peer coordinators, there were an average of 6.9 FTE. The median ratio of peer coordinators to volunteers was one peer coordinator for every four volunteers.

The median ratio of supervisory staff to volunteers was 1:21 (one staff person for every 21 volunteers), ranging from 1:17 in rural programs, and 1:25 in urban and suburban/mixed areas.

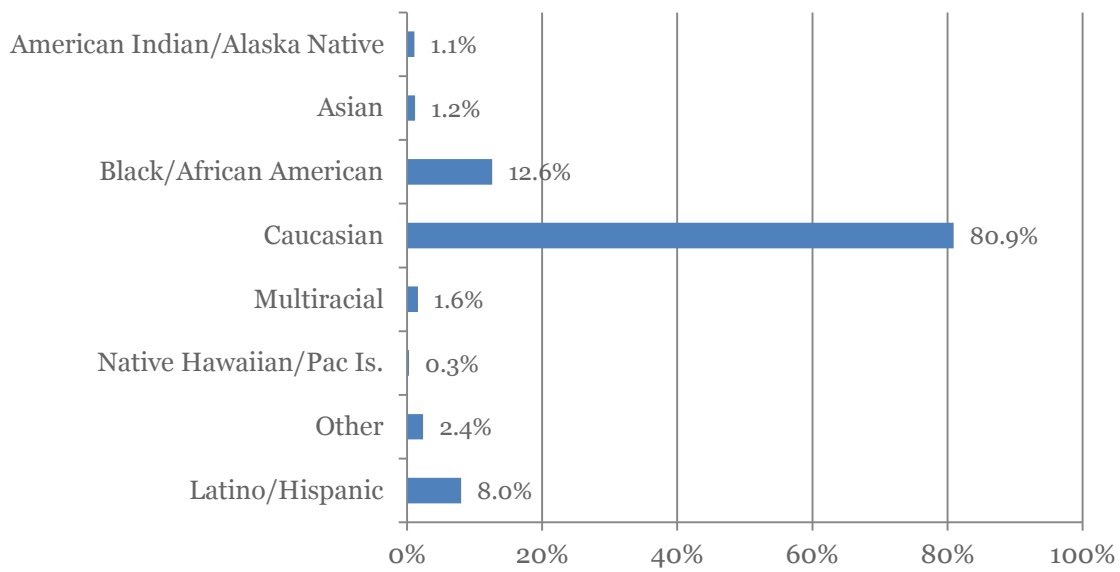
Many volunteers go on to become paid staff in CASA/GAL programs. Over two-thirds (70 percent) of programs had at least one staff person who had previously been a CASA/GAL volunteer. Programs reported a total of 1,252 staff who had previously been volunteers.

Sixty-three percent of programs had at least one paid staff person assigned to children's cases in an advocacy role. Programs reported a total of 1,652 staff assigned to a case.

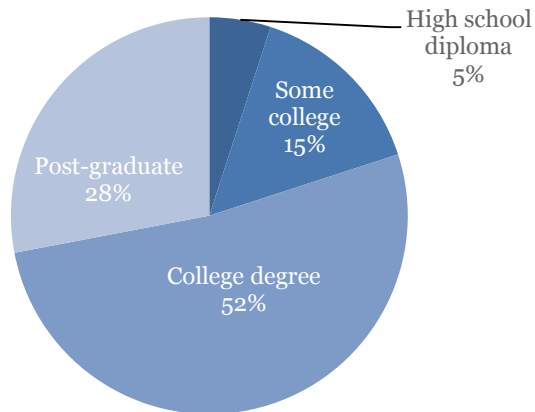
Staff Demographics

Eighty-eight percent of program staff was female; 12 percent were male. The majority was Caucasian/non-Hispanic/non-Latino and over three-fourths had at least a college degree, as shown below. Detailed race/ethnicity data can be found in [Data Appendix Table C](#).

Race and Ethnicity of Program Staff



Education Levels of Program Staff



Executive Director and Volunteer Coordinator Positions

Eighty percent of executive directors (also known as EDs, program directors, or program coordinators) worked full-time, and 20 percent worked part-time, an average of 22 hours/week. Fourteen percent of programs had at least one executive director leave his or her position during 2014. Eleven percent had more than one person serve as executive director in 2014. On average, directors were in their positions longer than four years.

Eighty percent of programs reported having a volunteer coordinator (also known as volunteer managers, case managers, or supervisors); 72 percent of these staff were full-time and 28 percent were part-time, working an average of 23 hours/week.

Median salaries for full-time executive directors ranged from \$40,000 in rural programs to \$65,000 in urban programs and tended to increase with program age (see table below). Less disparity was present in salaries for volunteer coordinators.

Half of programs offered health care benefits to at least executive directors and nearly half to volunteer coordinators. The next most frequently offered benefit was retirement. (See the figure on page 19.) However, the likelihood of being offered any type of insurance declined if the position was part-time. For example, only 18 percent of part-time volunteer coordinators were offered health insurance compared to full-time coordinators. Even among executive directors, 58% of full-time directors were offered health insurance compared to 27 percent of part-time directors.

Median Staff Salaries

	Full-Time Executive Director	Part-Time Executive Director	Full-Time Volunteer Coordinator	Part-Time Volunteer Coordinator
All Programs	\$48,000	\$23,450	\$34,400	\$16,310
Area Served				
Urban Programs	\$65,000	\$24,000	\$37,000	\$18,220
Rural Programs	\$40,000	\$20,200	\$32,000	\$15,000
Suburban/Mixed Programs	\$53,040	\$27,000	\$36,340	\$19,750
Age of Program				
0 – 5 Years	\$40,700	\$19,750	\$32,000	\$12,240
6 – 10 Years	\$40,000	\$25,000	\$31,240	\$15,000
11 – 15 Years	\$42,670	\$21,680	\$33,130	\$18,900
16 – 21 Years	\$46,650	\$25,000	\$34,160	\$15,000
Over 21 Years	\$54,370	\$21,520	\$37,220	\$18,830

Benefits Offered to Executive Directors and Volunteer Coordinators

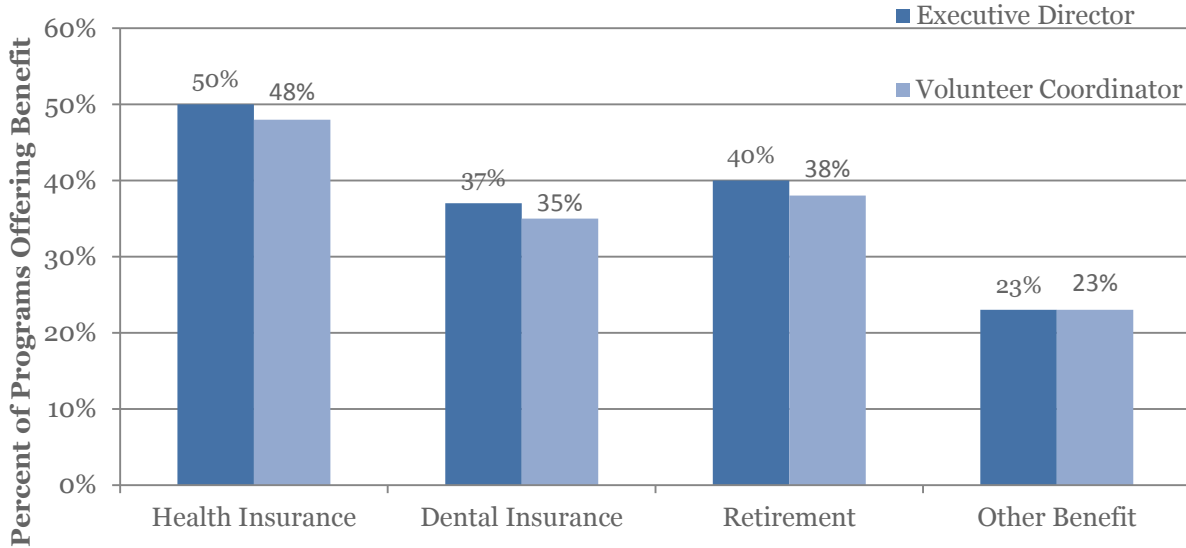
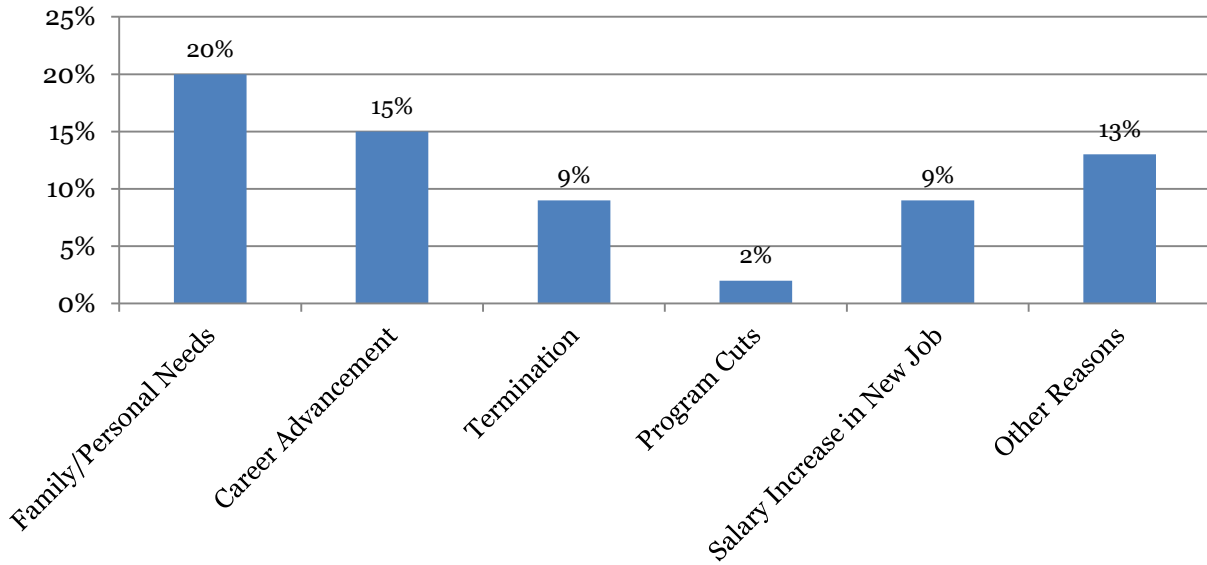


Chart note: For volunteer coordinator benefits, percentages are of those programs that have at least one volunteer coordinator position (N=602).

Staff Turnover

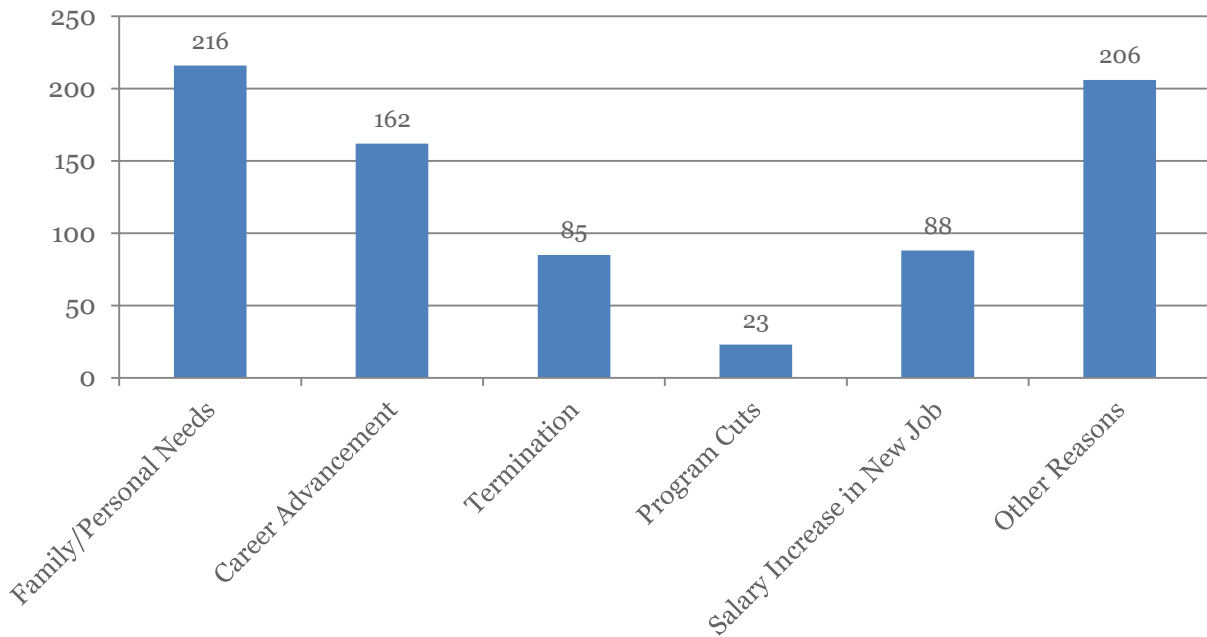
Family or personal needs were the most frequently cited reason for staff departure: one in five programs had a staff person leave for this reason in 2014. The chart below shows the percentage of programs that had at least one staff person leave for each reason indicated.

Percent of Programs with at Least One Staff Leaving for Each Reason



Overall, 216 staff left due to family or personal needs, followed by 162 leaving for career advancement. The chart below shows the number leaving for each of the top five reasons, plus 206 staff leaving for a wide range of other reasons, most often retirement or moving out of the area. Significantly fewer staff left due to program cuts this year compared to last, and more left for a salary increase in a new job.

Total Number of Staff Leaving for Each Reason



CASA/GAL Volunteers

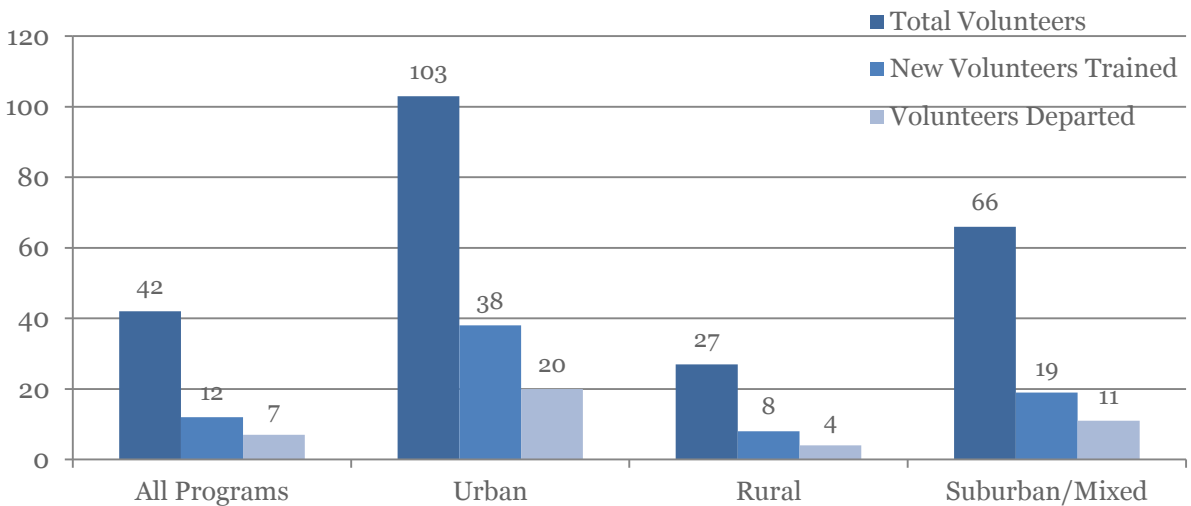
More than 76,000 volunteers participated in local CASA/GAL programs in 2014, and more than 24,000 volunteers were trained in 2014. Fewer volunteers—16,387—were estimated to have left their programs.

Estimated Volunteer Totals



Among all programs, a median of 42 volunteers participated, ranging from 27 in rural programs to 103 in urban programs. A median of 12 new volunteers per program were trained, and seven departed. The chart below compares medians among programs serving different areas.

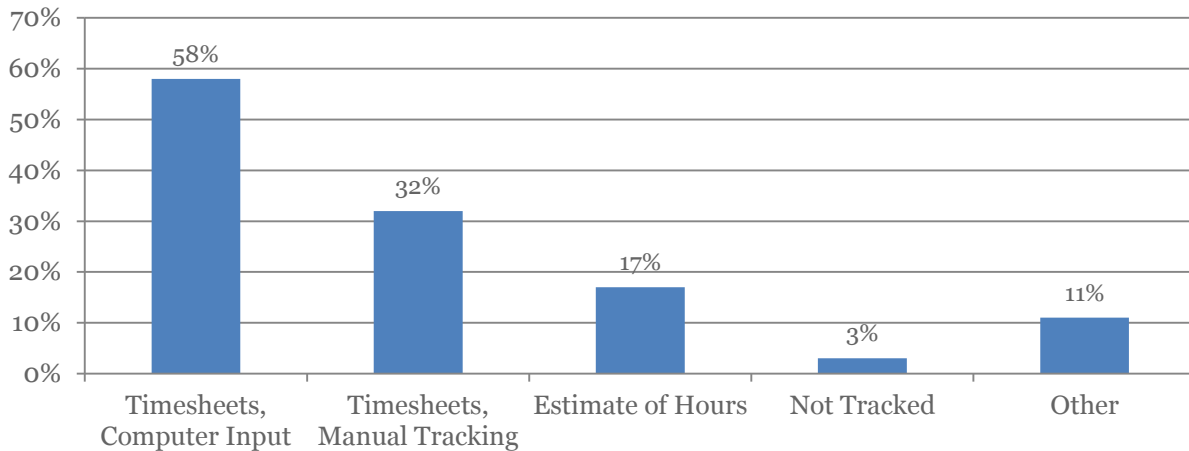
Volunteer Medians



Volunteer Hours

Volunteers contributed over six million hours in 2014—a median of 2,886 hours per program. Ninety-seven percent of programs track volunteer hours in a variety of ways, shown below. Among programs that tracked and reported volunteer hours, 81% did so monthly, 12% quarterly, 2% annually, 2% only at case closure, and 5% on some other schedule (respondents could choose more than one option).

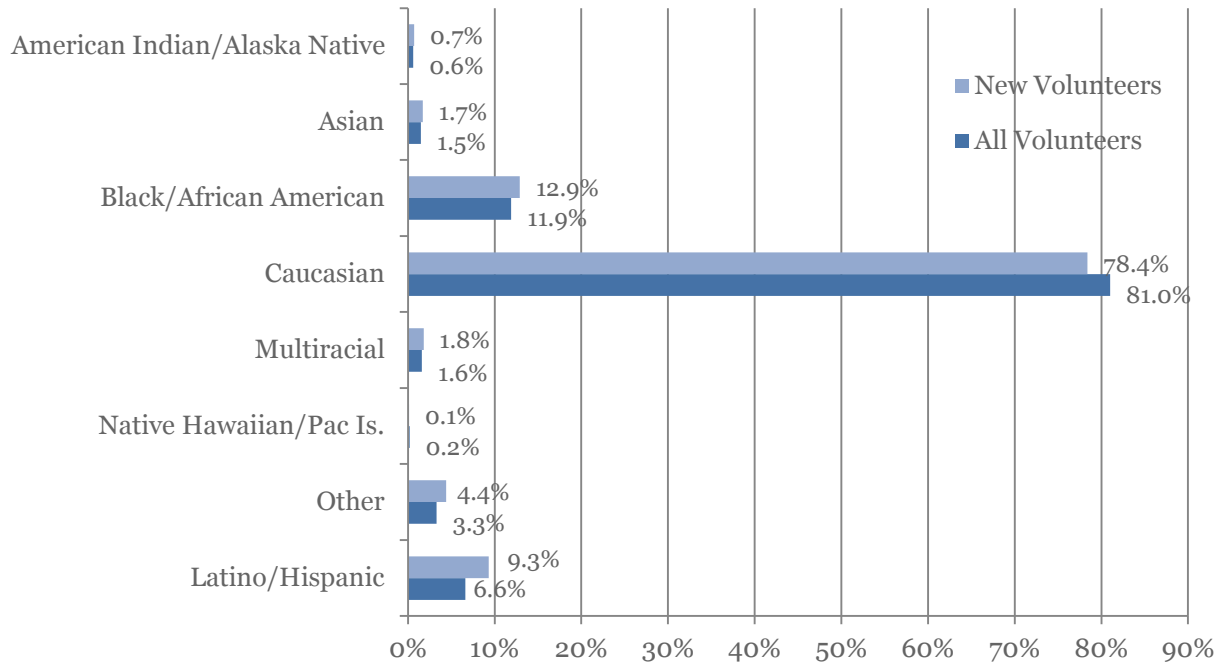
Ways in Which Programs Track Volunteer Hours



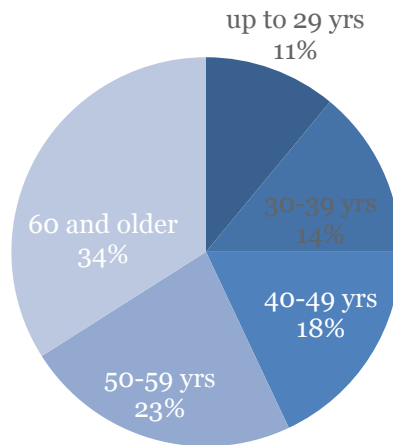
Volunteer Demographics

The majority of volunteers were female (82 percent), Caucasian/non-Hispanic/non-Latino (93 percent), at least 50 years old (57 percent), college-educated (69 percent), and employed full or part-time (55 percent). New volunteers were slightly more racially and ethnically diverse. Race/ethnicity of new volunteers is compared to race/ethnicity of all volunteers in the chart below; detailed data is in [Data Appendix Table C](#).

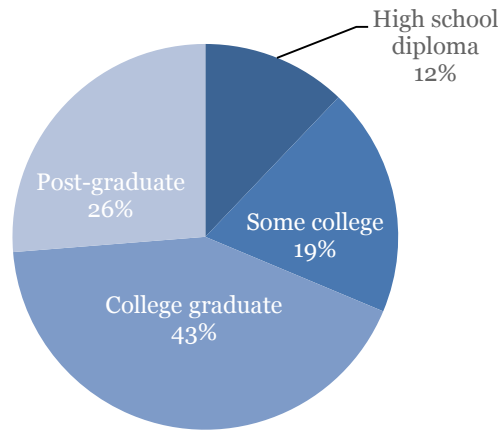
Race and Ethnicity of Volunteers



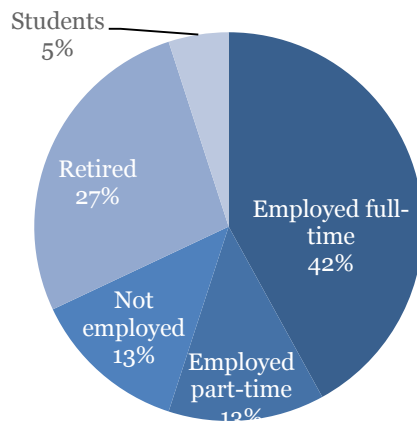
Volunteer Age



Volunteer Education Level

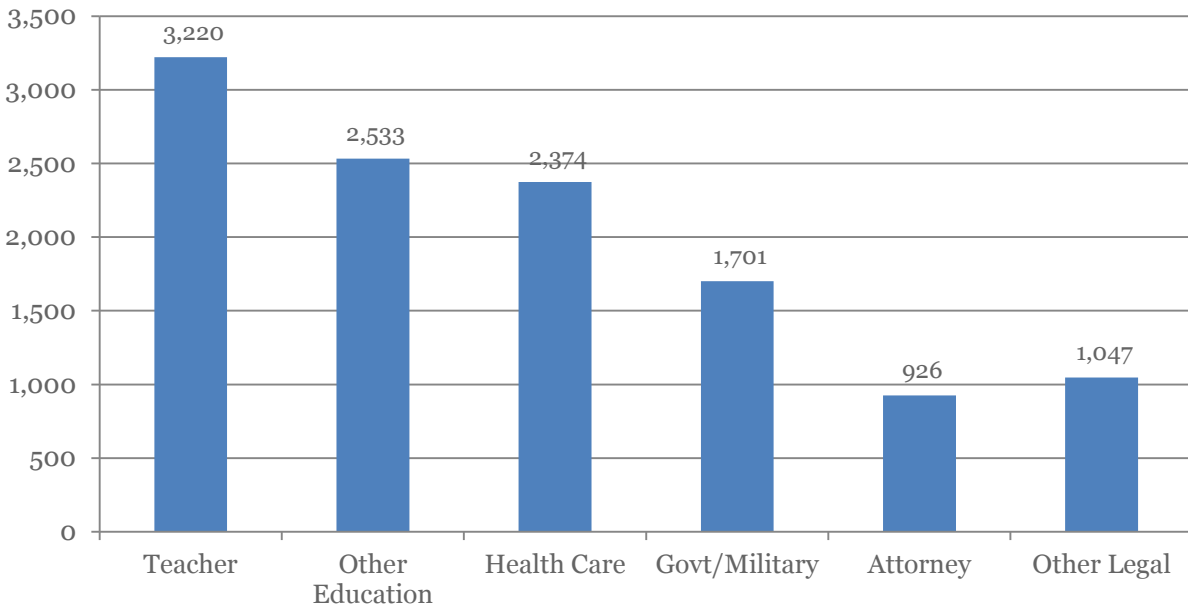


Volunteer Employment Status



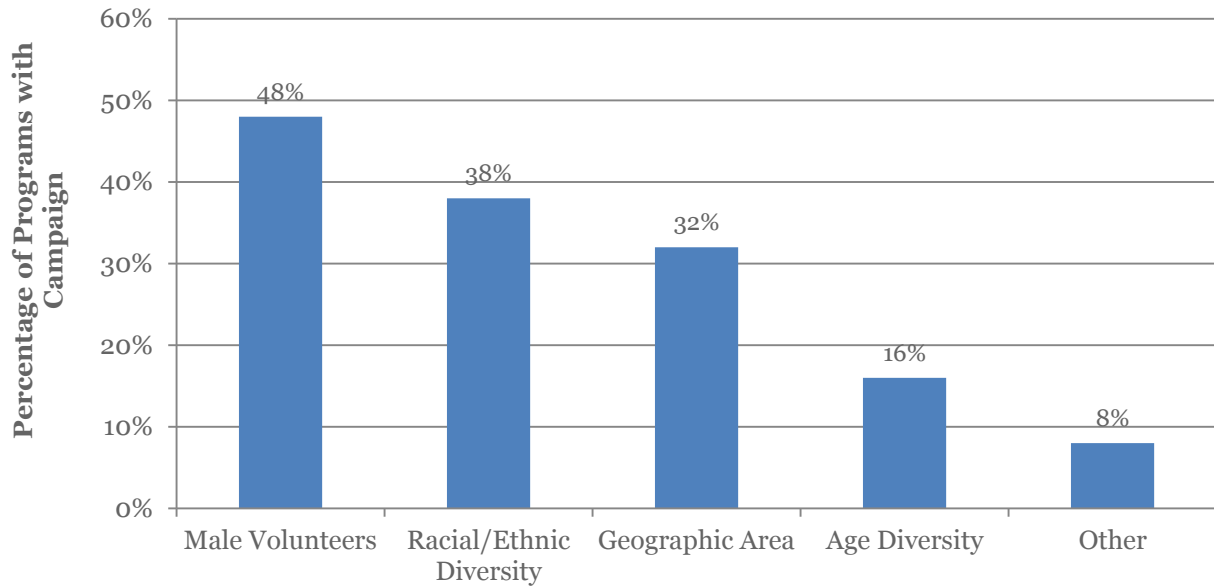
While the majority of career types for volunteers are unknown (n=29,016) or listed as “other” (n=19,203), the number of volunteers with each of the following career types is show below (precise data is found in [Data Appendix Table D](#)). More than 5,700 volunteers were in the education profession, including teaching.

Selected Career Types of Volunteers



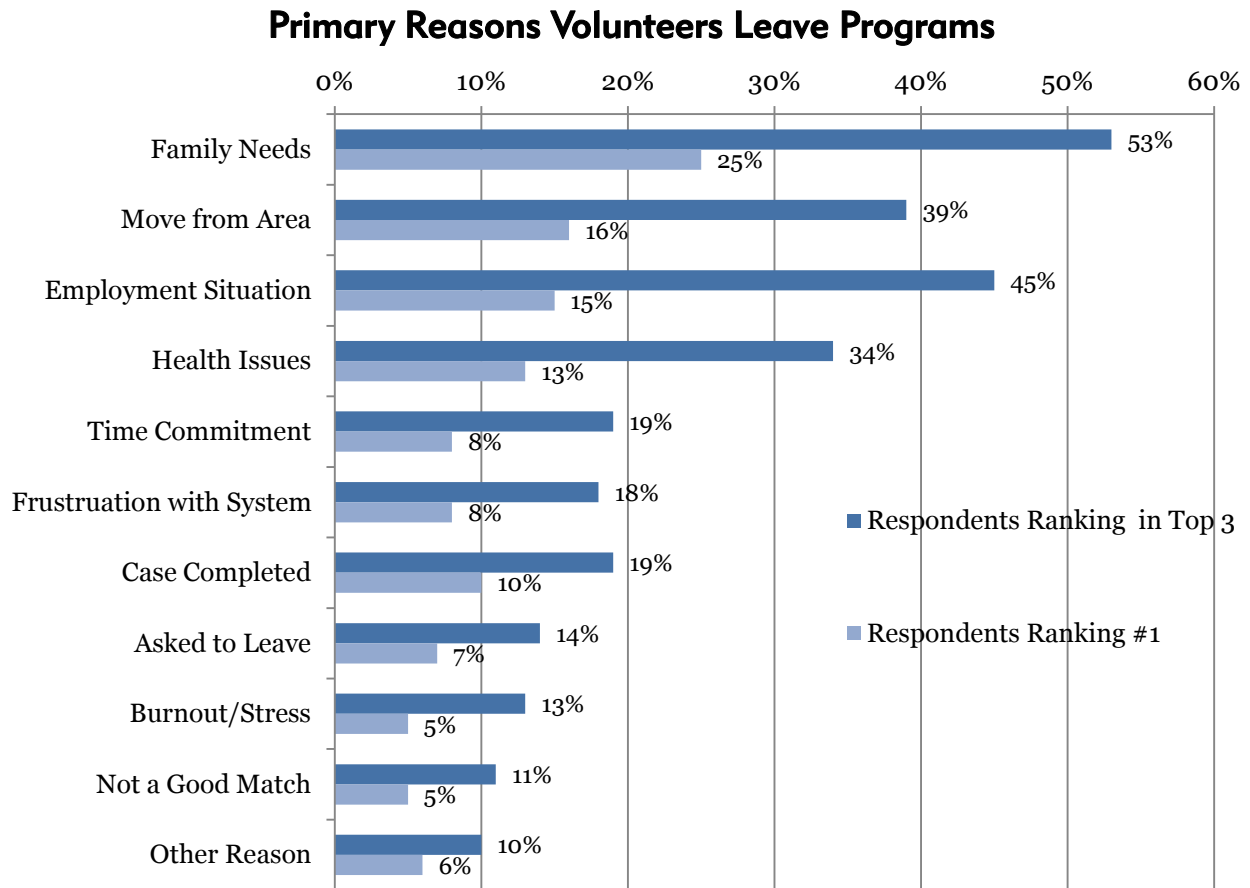
Several types of targeted recruitment campaigns were undertaken by programs in order to diversify their volunteer pools. Nearly half of programs reported having recruitment campaigns to increase the number of male volunteers in their programs.

Targeted Volunteer Recruitment



Volunteer Departure

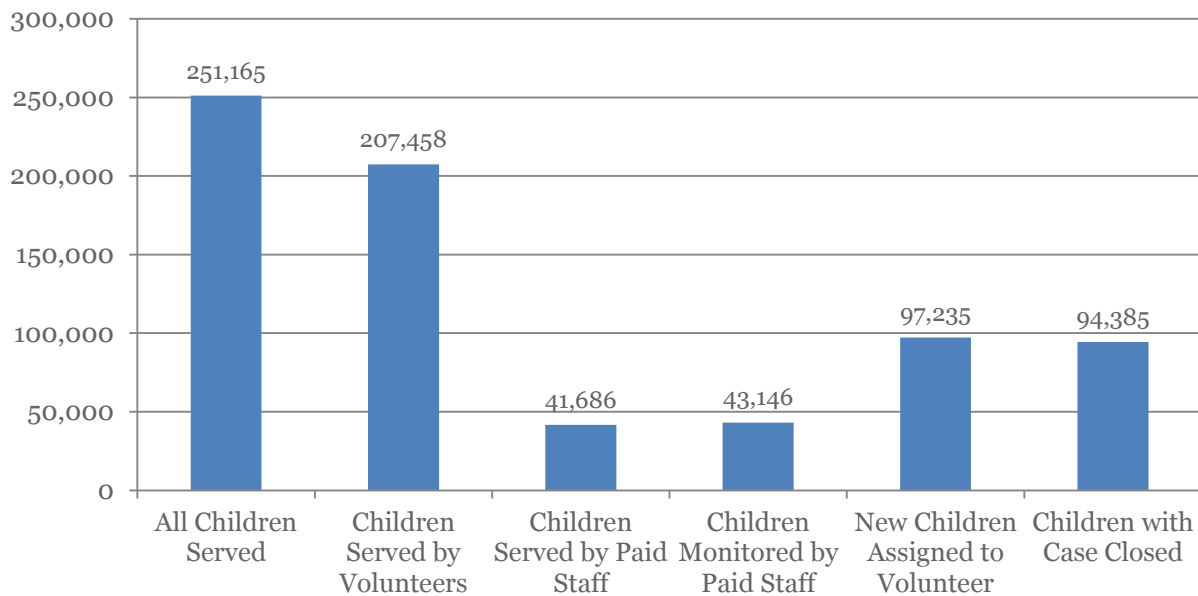
The average length of time served by volunteers was 36 months. Primary reasons for departure are shown below, with “family or personal needs” being most frequent. Precise data is found in [Data Appendix Table E](#).



Children Served

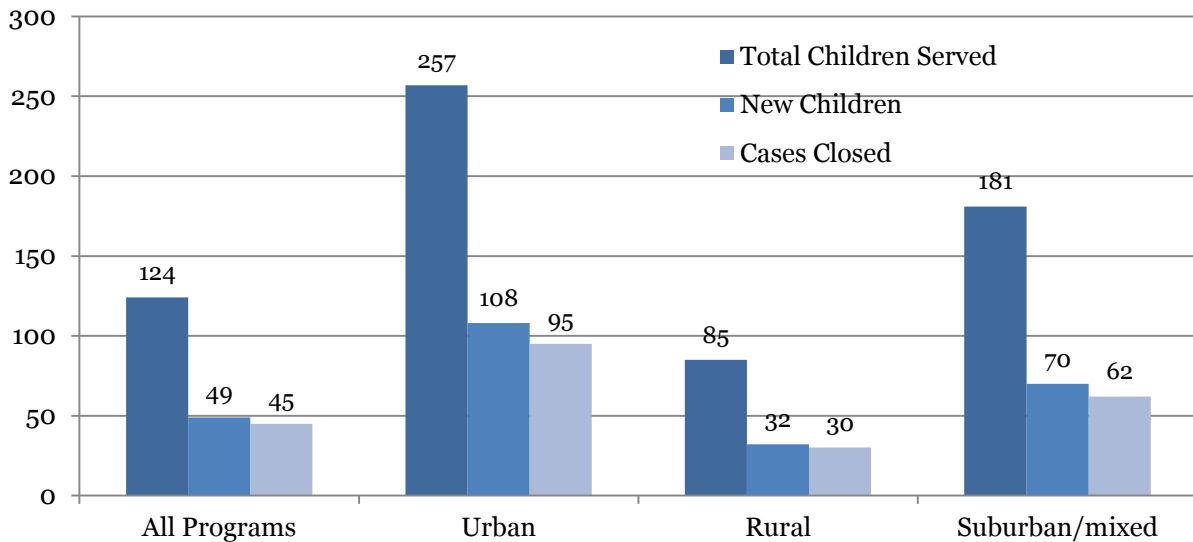
Based on a 92 percent response rate to the question about how many children were served, CASA/GAL programs served an estimated total of 251,165 children in 2014, the majority of whom were served by volunteers as shown in the chart below. An additional 43,146 children's cases were monitored by paid program staff. More than 97,000 new children were assigned to a volunteer and more than 94,000 children's cases were closed.

Estimated Total Numbers of Children Served



Overall, a median of 124 children were served in each program, ranging from 81 children in rural programs to 249 in urban programs. A median of 49 new children's cases were opened and 45 children's cases were closed. The chart below compares the medians for programs serving different types of areas.

Median Numbers of Children Served



Sixty-three percent of programs reported that at least one child received advocacy services provided by a paid CASA/GAL staff person. An estimated total of 41,686 children were served by paid staff. Medians for children receiving advocacy services again varied by area type, from 8 children in rural programs to 16 in urban programs; overall, a median of 9 children per program received advocacy services by paid staff (in programs that served at least one child this way). The average length of time paid staff acting in an advocacy capacity was assigned to a child was 9.5 months.

Additionally, 29 percent of programs reported providing monitoring services to at least one child. Among programs doing so, a median of 25 children received monitoring, ranging from 16 in urban programs to 40 in suburban/mixed programs.

Median Numbers of Children Receiving Services from Paid Staff

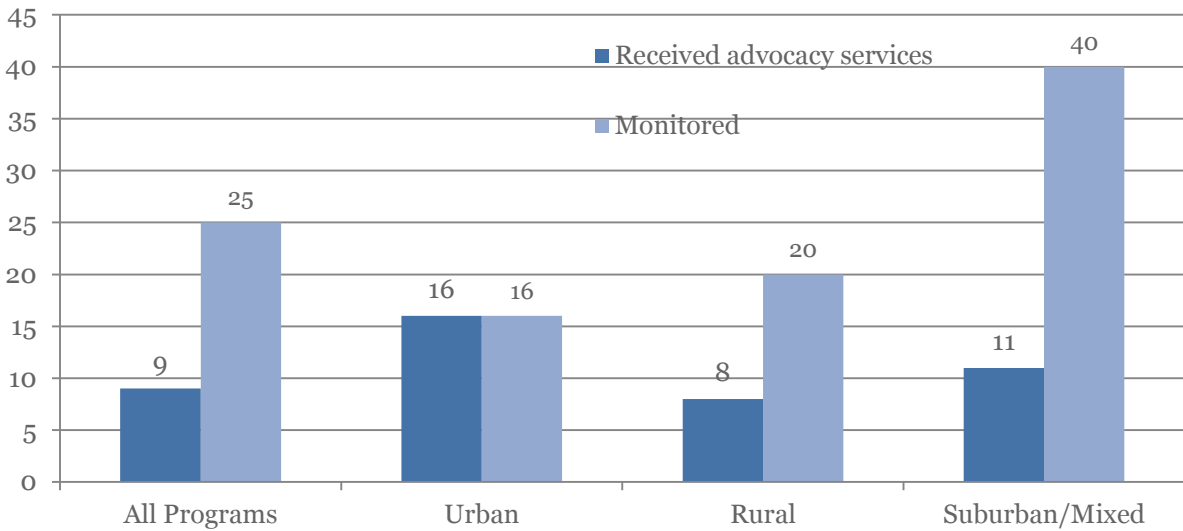


Chart note: Only programs with one or more children served and/or monitored by staff were included in computing medians.

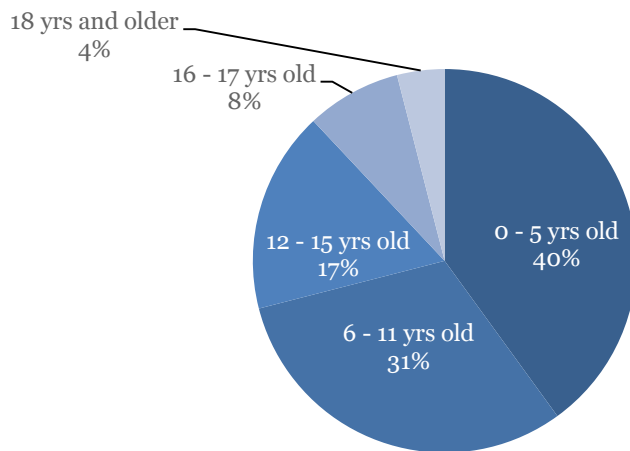
Overall, a total of 143,311 cases were reported to have been served by volunteers and paid staff, with a median of 78 cases per program. The average number of cases to which a volunteer was assigned at one time was 1.5 cases, representing 2.6 children. The average length of time a volunteer was assigned to a child was 18.8 months.

Children's Demographics

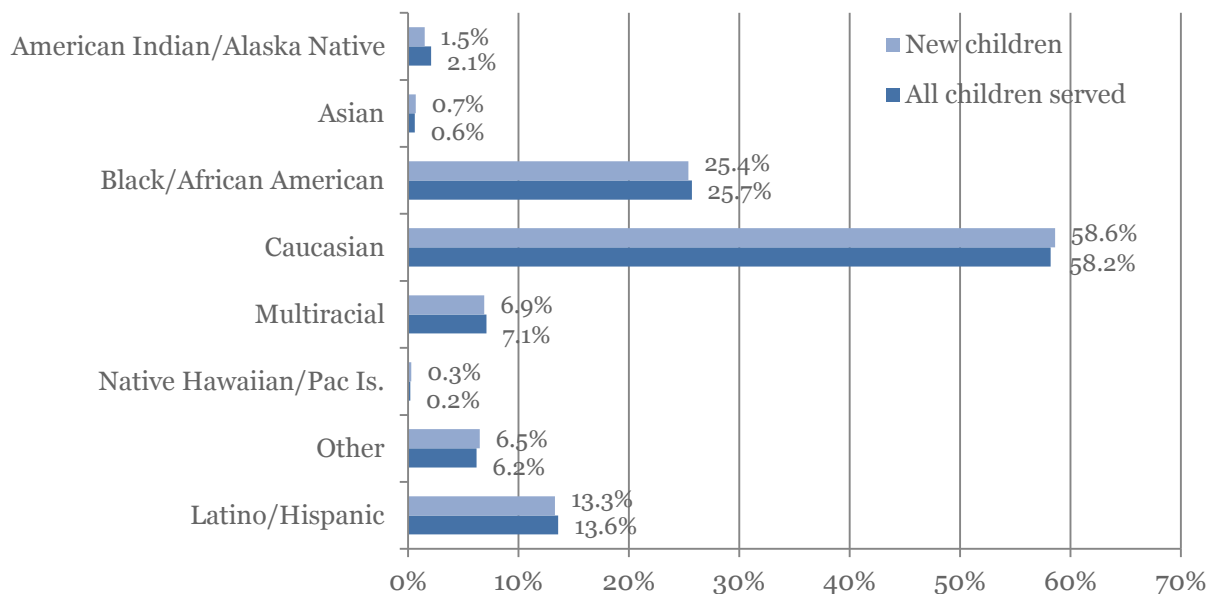
Half (49.5%) of all children served were girls; 50.5 percent were boys. The majority (71 percent) were younger than 12 years old and Caucasian/non-Hispanic/non-Latino, as shown in the figures below.

Very slightly more *new* children served were Caucasian/non-Hispanic/non-Latino (58.6 percent newly served in 2014 compared to 58.2 percent of all children served in 2014). Complete racial/ethnicity data is found in [Data Appendix Table C](#).

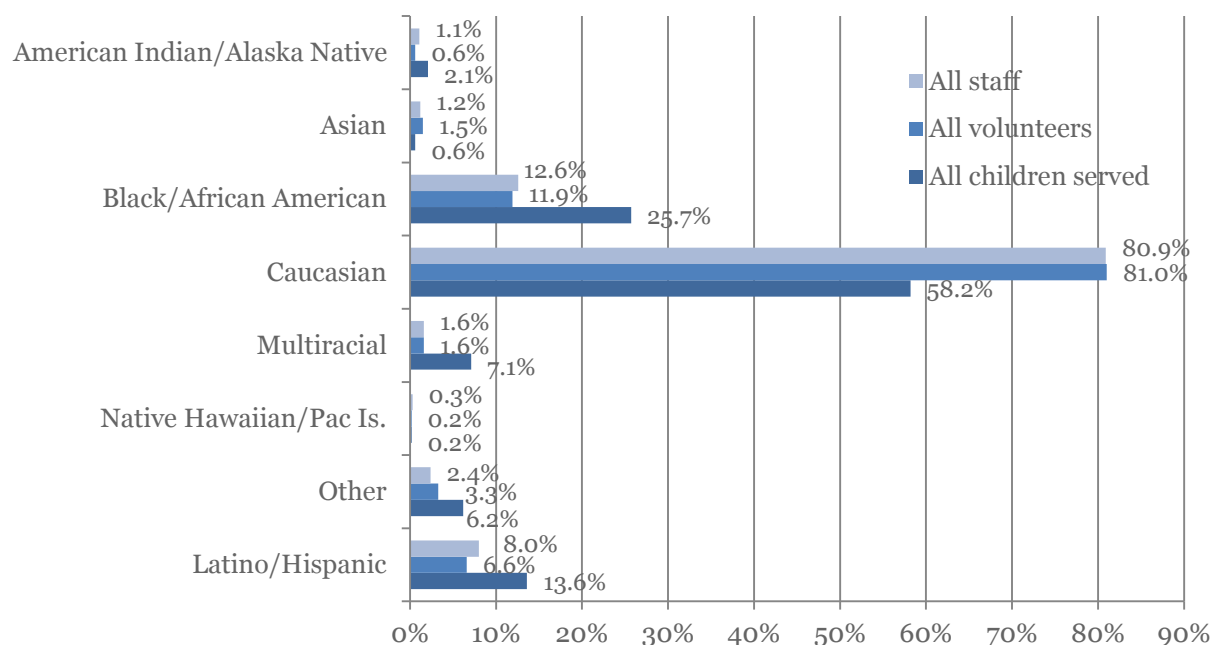
Ages of Children Served



Race and Ethnicity of Children



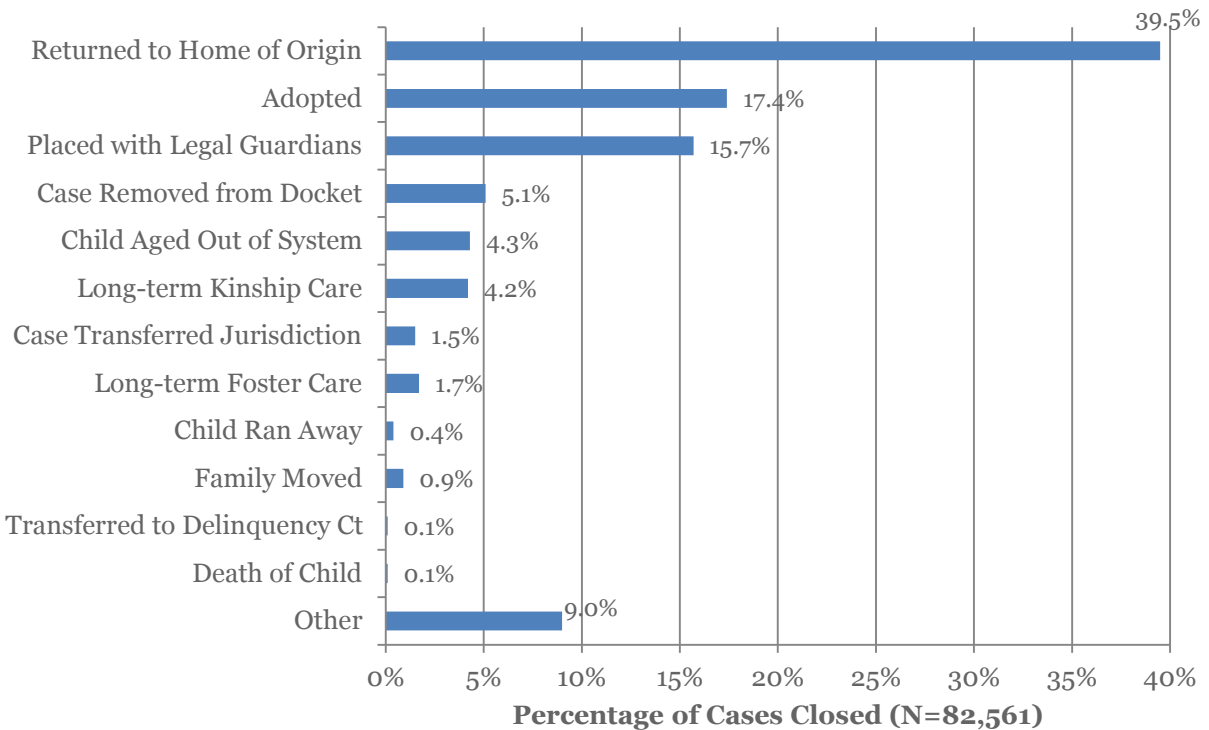
Comparison of Race/Ethnicity of Staff, Volunteers, and Children



Case Closure and Length of Cases

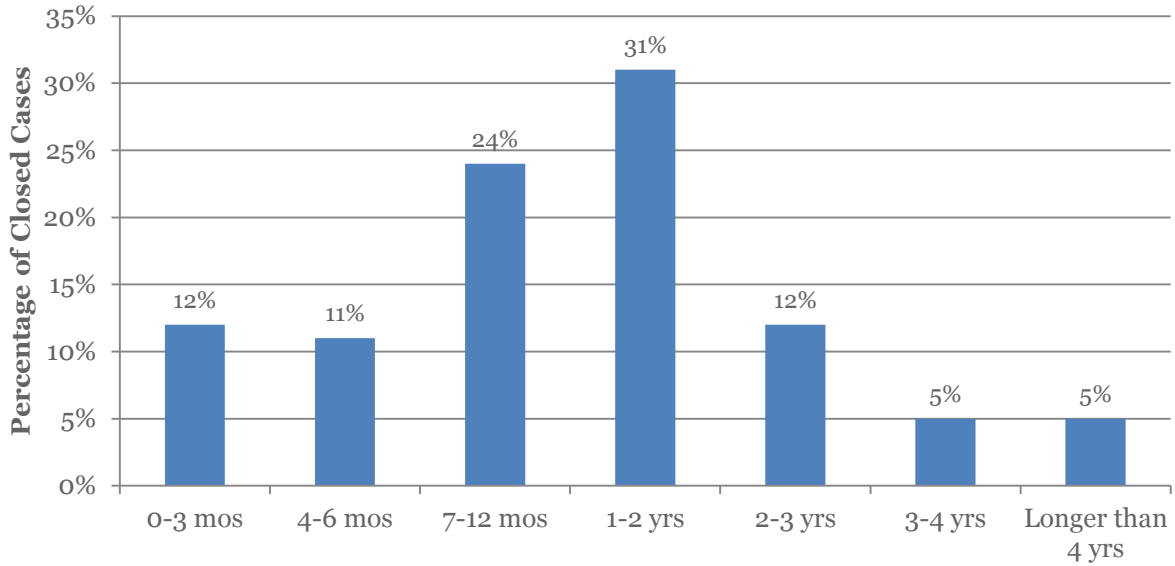
Overall, a median of 36 percent of a program’s caseload was closed during 2014. There was no variability across urban, rural or suburban/mixed programs. Cases were most frequently closed because the child was reunified with his or her family, as shown below. Detailed data is found in [Data Appendix Table F](#).

Reasons for Case Closure

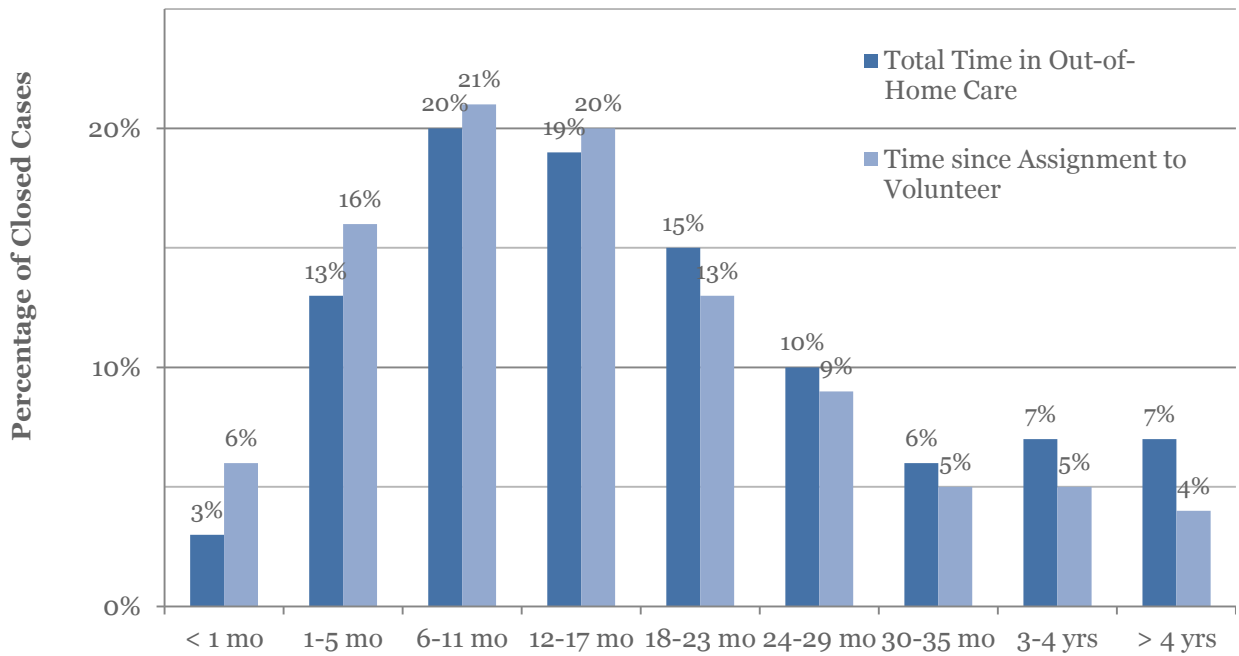


The survey asks two different ways about the length of time children were involved in a CASA program and in out-of-home care: The first question asks how long cases that closed in 2014 were open since assignment to the CASA program (shown in the first chart). The second question asks specifically about the lengths of time children were in out-of-home care, both overall and since assignment to a volunteer (shown in the following two charts; detailed data is in [Data Appendix Table G](#)). Children can be assigned to a CASA program without being in an out-of-home placement. The average length of time a volunteer was assigned to a child was 18.8 months.

Length of Time from Assignment to Closure

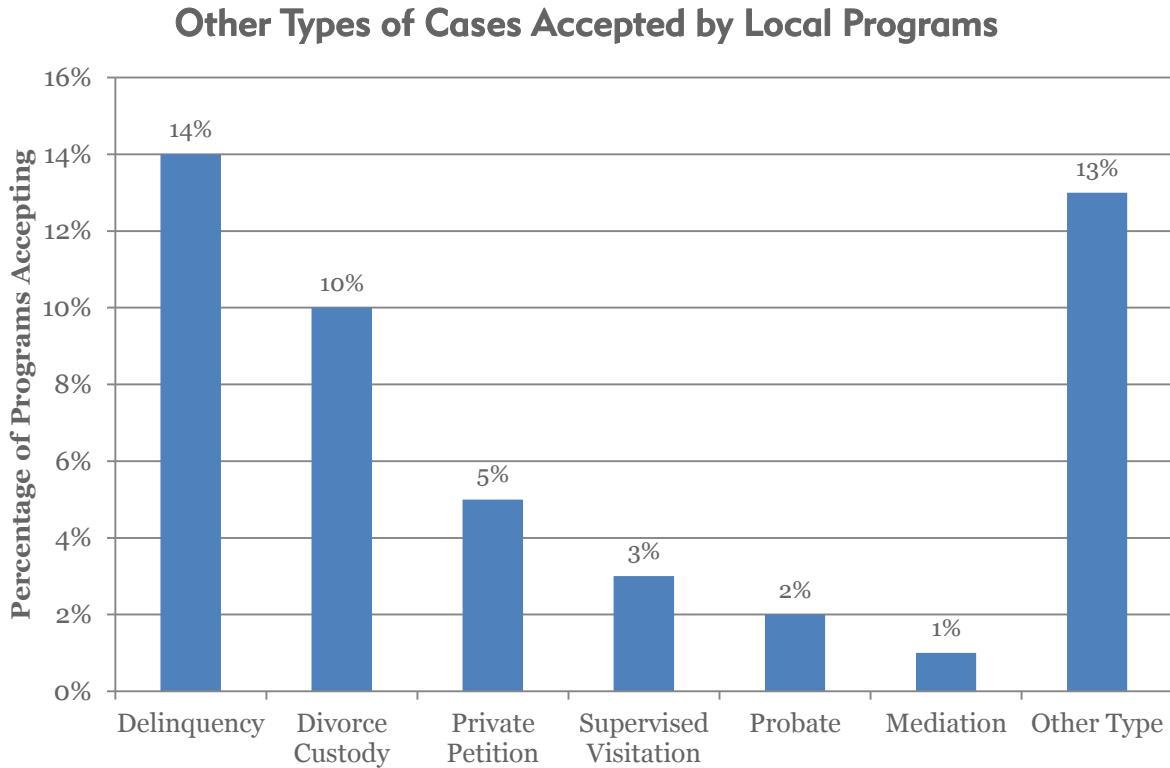


Time in Out-of-Home Care

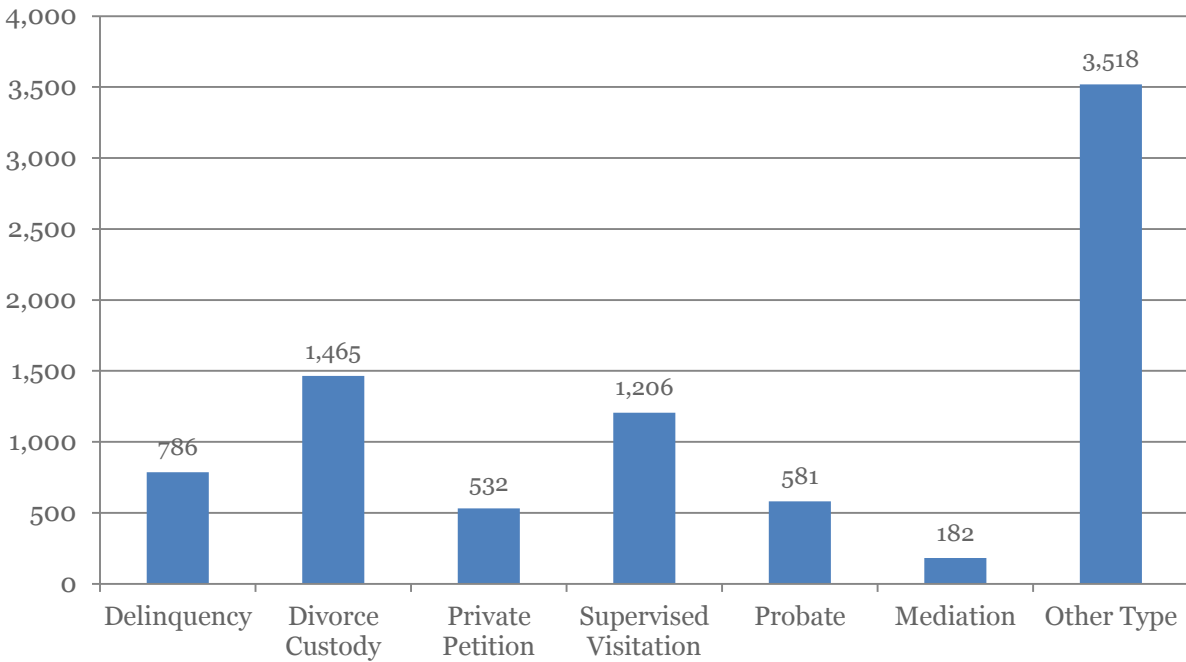


Other Types of Cases Accepted

In addition to child abuse and neglect cases, 14% of programs also accepted some other type of case, most frequently delinquency. The numbers of children served per program in these other case types ranged from an average of 7 for delinquency cases to an average of 63 for supervised visitation cases. Data for children served by case type is found in [Data Appendix H](#).



Total Number of Children Served by Case Type

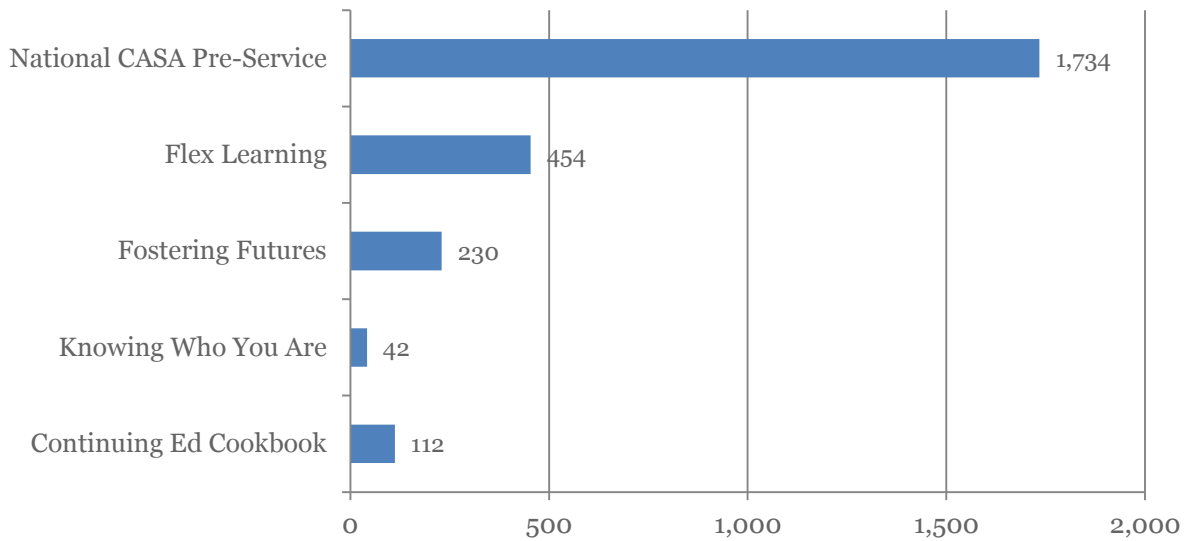


Note: Totals represent those reported by the 14% of programs (N=106) serving at least one “other case type” as defined above.

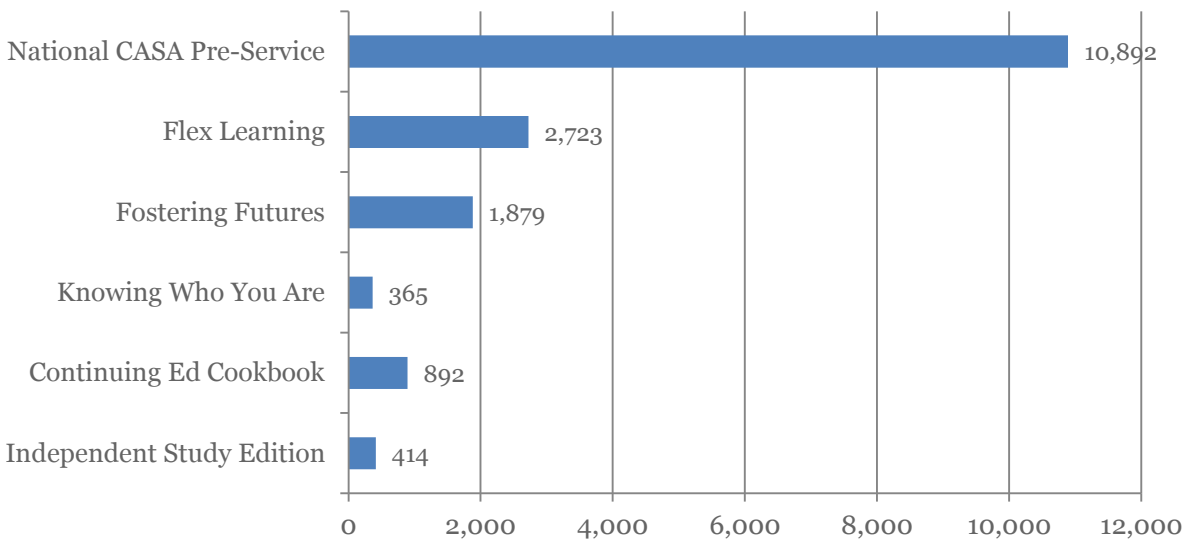
Volunteer Training

The survey asked optional questions about how many of certain specific trainings were offered by local programs, and how many volunteers participated in each type of training. As shown below, the National CASA Pre-Service training was by far the most commonly offered among the programs responding to these questions. Over half (57%) of respondents offered National CASA Pre-Service training with a total of 1,734 trainings—an average of 3.8 trainings per program. A total of 10,892 volunteers participated in the Pre-Service trainings, an average of 23 per program. Detailed data, including average numbers of trainings and volunteers participating, are found in [Data Appendix Table I](#).

Number of Trainings Offered

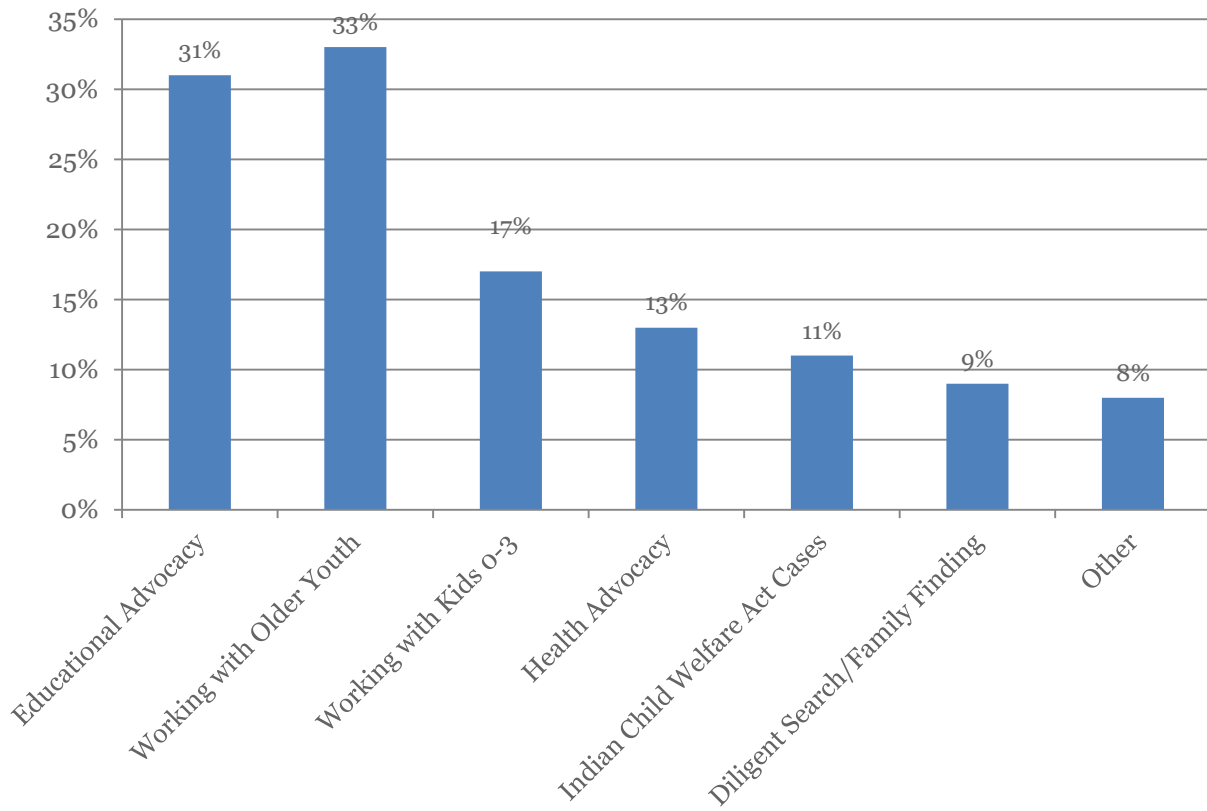


Number of Volunteers Participating



The survey also asked about specialized training for volunteers that equips them to serve children with specific needs. One-third or nearly one-third of programs offered specialized training around working with older youth or educational advocacy.

Percentage of Programs Training Volunteers for...



Data Appendix

Table A. Key Indicators by Year

Year	CASA/GAL Volunteers	Children Served
2000	47,062	174,137
2001	51,266	200,652
2002	48,578	182,869
2003	50,580	176,821
2004	50,801	188,620
2005	53,847	226,204
2006	57,938	220,129
2007	59,717	243,295
2008	68,842	240,894
2009	70,919	237,095
2010	75,087	240,164
2011	77,012	234,238
2012	77,355	234,098
2013	74,918	238,527
2014	76,327	251,165

Table B. Board Members' Race/Ethnicity

Race/Ethnicity	Percent of Board Members
American Indian/Alaska Native	1.0%
Asian	0.7%
Black/African American	7.4%
Caucasian	88.7%
Multiracial	0.9%
Native Hawaiian/Other Pacific Islander	0.2%
Other	1.0%
Total Number for Race	7,274
Latino/Hispanic	4.5%
Non-Latino/Non-Hispanic	95.5%
Total Number for Ethnicity	6,168

Table C. Race/Ethnicity of Staff, Volunteers and Children

Race/Ethnicity	All Staff	All Volunteers	New Volunteers	All Children	New Children
American Indian/Alaska Native	1.1%	0.6%	0.7%	2.1%	1.5%
Asian	1.2%	1.5%	1.7%	0.6%	0.7%
Black/African American	12.6%	11.9%	12.9%	25.7%	25.4%
Caucasian	80.9%	81.0%	78.4%	58.2%	58.6%
Multiracial	1.6%	1.6%	1.8%	7.1%	6.9%
Native Hawaiian/Other Pacific Islander	0.3%	0.2%	0.1%	0.2%	0.3%
Other	2.4%	3.3%	4.4%	6.2%	6.5%
Total Number for Race	4,552	68,542	20,506	212,846	87,025
Latino/Hispanic	8.0%	6.6%	9.3%	13.6%	13.3%
Non-Latino/Non-Hispanic	92.0%	93.4%	90.7%	86.4%	86.7%
Total Number for Ethnicity	4,210	59,988	17,334	186,332	77,062

* Note that fewer respondents reported data for ethnicity than for race.

Table D. Career Types of Volunteers

Career Type	Number of Volunteers
Teacher	3,220
Other Educational Professional	2,533
Health Care Professional	2,374
Government/Military	1,701
Attorney	926
Other Legal	1,047
Other Profession	19,203
Unknown	29,016

Table E. Primary Reasons CASA/GAL Volunteers Leave the Program

Reason for Leaving	Percent Mentioning in Top 3	Percent Ranking Reason #1
Family Needs	53%	25%
Move from Area	39%	16%
Employment Situation	45%	15%
Health Issues	34%	13%
Time Commitment	19%	8%
Frustration with System	18%	8%
Case Satisfactorily Completed	19%	10%
Asked to Leave	14%	7%
Burnout/Stress	13%	5%
Not a Good Volunteer Position match	11%	5%
Other Reason	10%	6%

Table F. Reasons Children's Cases Closed

Reasons for case closure	Percent of Cases Closed for Each Reason	Total Number of Children whose Cases Closed for this Reason	Average Number of Children per Program
Returned to Home of Origin (Reunification)	39.5%	32,625	35
Adopted	17.4%	14,337	16
Placed with Legal Guardians	15.7%	12,996	13
Case Removed from Docket	5.1%	4,229	8
Child Aged Out of System	4.3%	3,543	5
Long-term Kinship Care	4.2%	3,467	6
Case Transferred to Another Jurisdiction	1.5%	1,200	3
Long-term Foster Care	1.7%	1,439	5
Child Ran Away	0.4%	323	1
Family Moved	0.9%	743	1
Transferred to Delinquency Court	0.1%	121	1
Death of Child	0.1%	70	<1
Other	9.0%	7,468	15

N=82,561 closed cases

Table G. Length of Time Children were in Out-of-Home Care

Length of Time in Out-of-Home Care	Total Time in Out-of-Home Care*	Time in Out-of-Home Care Since Assignment to a Volunteer**
Less Than One Month	3.0%	5.7%
1-5 Months	13.4%	16.0%
6-11 Months	20.0%	21.4%
12-17 Months	19.3%	20.4%
18-23 Months	14.7%	13.3%
24-29 Months	10.0%	9.3%
30-35 Months	6.0%	4.7%
3-4 Years Months	6.5%	5.2%
Over 4 Years	7.2%	4.0%

Of children whose cases closed in 2014. * N=24,051 ** N=21,921

Table H. Other Types of Cases Accepted

Other Types of Cases Accepted	Percent of Programs Accepting	Average Number of Children*	Total Number of Children
Delinquency	13.9%	7	786
Divorce Custody	10.4%	20	1,465
Private Petition	4.2%	17	532
Supervised Visitation	2.6%	63	1,206
Probate	2.2%	34	581
Mediation	1.1%	30	182
Other Type	12.6%	29	3,518

* If such cases were accepted.

Table I. Specific Trainings Offered

	Percentage of Programs Offering	Total Number of Trainings Offered	Average Number of Trainings Offered*	Total Number of Volunteers Participating	Average Number of Volunteers Participating*
National CASA Pre-Service	57%	1734	3.8	10,892	23
Flex Learning	17%	454	3.2	2,723	17
Fostering Futures	13%	230	2.2	1,879	17
Knowing Who You Are	4%	42	1.4	365	13
Continuing Ed Cookbook	6%	112	2.5	892	21
Independent Study Edition	11%	n/a	n/a	414	5

* Of those programs offering at least one such training.